VIENNA SUPPORT

PUBLIC RESOURCE GUIDE 30 OCTOBER 2026

FINANCIAL HARDSHIP, BENEFITS, HEALTHCARE, LEGAL ADVICE, HOUSING, FOOD, EDUCATION, CULTURAL ACCESS AND SUPPORT FOR CREATIVE WORK.

COMPILED BY TARA ANN-MARIE ALLEN, B.A. CYON FLEX.

PUBLIC SERVICE INFORMATION, PRESENTED INDEPENDENTLY OF THE COMPILER'S OWN CIRCUMSTANCES. LISTINGS DESCRIBE RESOURCES AND ARE NOT PERSONAL RECOMMENDATIONS OR GUARANTEES OF SUPPORT.

USING THIS GUIDE

SERVICES ARE GROUPED BY TOPIC. USE THE PHONE NUMBERS AND CLICKABLE OFFICIAL LINKS TO CONTACT EACH ORGANISATION.

CHECK ELIGIBILITY, COSTS, APPOINTMENTS AND AVAILABILITY DIRECTLY. FUNDING RULES CAN CHANGE. LISTINGS USE CHECKED ORGANISATION NAMES.

EXISTING INFORMATION CARRIED FORWARD. QUEER AND MIGRANT SUPPORT, LEGAL ADDITIONS AND 30 GENERAL LINKS CHECKED ON 30 OCTOBER 2026.

AE, OE, UE AND SS REPRESENT GERMAN CHARACTERS ABSENT FROM THE CUSTOM ALPHABET.

MEDICAL EMERGENCY: 144. HEALTH ADVICE: 1450. FOR INDIVIDUAL MEDICAL OR LEGAL DECISIONS, CONTACT THE RESPONSIBLE PROFESSIONAL OR SERVICE.

FINANCIAL AND EVERYDAY SUPPORT

CARITAS WIEN

SOZIALBERATUNG

ADVICE ABOUT FINANCIAL HARDSHIP, BENEFITS AND POSSIBLE EMERGENCY ASSISTANCE.

ASK THE TEAM WHICH SERVICE FITS YOUR CIRCUMSTANCES. THIS SOCIAL COUNSELLING SERVICE HAS ADVISED THAT SELF-EMPLOYED PEOPLE ARE OUTSIDE ITS TARGET GROUP.

CONTACT SOZIALBERATUNG-WIEN@CARITAS-WIEN.AT

PHONE: 05 178 028 700

WEBSITE: WWW.CARITAS-WIEN.AT

VOLKSHILFE WIEN

SOZIALBERATUNG

FREE ADVICE FOR PEOPLE EXPERIENCING SOCIAL OR FINANCIAL DIFFICULTIES.

ASK ABOUT SUITABLE SUPPORT AND FOOD ASSISTANCE.

CONTACT SOZIALBERATUNG@VOLKSHILFE-WIEN.AT

PHONE: 01 360 64 0

WEBSITE: WWW.VOLKSHILFE-WIEN.AT

AUSTRIAN RED CROSS

INDIVIDUELLE SPONTANHILFE

ADVICE AND POSSIBLE ONE-OFF FINANCIAL OR MATERIAL HELP IN AN ACUTE EMERGENCY.

SUPPORT IS ASSESSED INDIVIDUALLY. IT MAY BE PROVIDED THROUGH VOUCHERS OR TRANSFERS.

CONTACT SPONTANHILFE@ROTESKREUZ.AT

PHONE: 01 589 00 323

WEBSITE: WWW.ROTESKREUZ.AT

CITY OF VIENNA MA40

HILFE IN BESONDEREN LEBENSLAGEN

ADVICE AND POSSIBLE ONE-OFF ASSISTANCE FOR PEOPLE FACING EXCEPTIONAL HARDSHIP.

ASK FOR AN ASSESSMENT OF YOUR SITUATION. RESIDENCE AND OTHER CONDITIONS APPLY.

CONTACT SERVICESTELLE@MA40.WIEN.GV.AT

PHONE: 01 4000 8040

WEBSITE: WWW.WIEN.GV.AT

CS CARITAS SOCIALIS - BERATUNGSDIENSTE

FREE SOCIAL ADVICE AND LONGER-TERM SUPPORT CONCERNING FINANCIAL PROBLEMS, WORK, HOMELESSNESS, RELATIONSHIPS AND FAMILY MATTERS.

MATERIAL HELP, SUCH AS CLOTHING, MAY BE ASSESSED INDIVIDUALLY. CONTACT THE TEAM TO DISCUSS YOUR CIRCUMSTANCES AND ARRANGE THE NEXT STEP.

ADDRESS: PRAMERGASSE 12, 1090 WIEN

PHONE: 01 310 58 22 0

EMAIL: OFFICE@CS-BERATUNG.WIEN

WEBSITE: WWW.CS.AT

ARTIST AND MUSIC-CREATOR SUPPORT

KSVF

UNTERSTUETZUNGSFONDS

A HARDSHIP FUND FOR ARTISTS FACING PARTICULAR EMERGENCIES.

THIS IS SEPARATE FROM THE KSVF SOCIAL-INSURANCE CONTRIBUTION SUBSIDY.

CONTACT HELP@KSVF.AT KSVF.AT

PHONE: 01 586 71 85

WEBSITE: WWW.KSVF.AT

AQUAS SKE

SOCIAL SUPPORT FOR ELIGIBLE AKM AND OR AUSTRO MECHANA RIGHTS HOLDERS.

SUPPORT CAN INCLUDE SERIOUS EMERGENCIES, FINANCIAL HARDSHIP AND SOCIAL-INSURANCE COSTS.

MEMBERSHIP HISTORY AND OTHER CONDITIONS APPLY.

INFORMATION AND FORMS SKE-FONDS.AT

SOCIAL SUPPORT GENERALLY REQUIRES AT LEAST FIVE YEARS AS AN AKM AND OR AUSTRO MECHANA RIGHTS HOLDER. CHECK THE CURRENT RULES.

PHONE: 050 717 19462

WEBSITE: WWW.SKE-FONDS.AT

PETER HERZ FUND

PETER HERZ-FONDS FUER RASCHE HILFE

ONE-TIME FINANCIAL ASSISTANCE FOR AKM AND AUSTRO MECHANA RIGHTS HOLDERS FACING HARDSHIP.

EXAMPLES INCLUDE SERIOUS ILLNESS AND ACUTE FINANCIAL NEED. SEPARATE FROM AQUAS.

INFORMATION AND APPLICATION
AKM.AT FOERDERUNGEN PETER-HERZ-FONDS

PHONE: 050 717 19108

WEBSITE: WWW.AKM.AT

BILDRECHT - SKE SOCIAL SUPPORT

HARDSHIP ASSISTANCE FOR BILDRECHT RIGHTS BENEFICIARIES FACING FINANCIAL, PERSONAL OR HEALTH-RELATED NEED. ELIGIBILITY AS A RIGHTS BENEFICIARY MUST BE ESTABLISHED.

APPLICATIONS CAN BE MADE AT ANY TIME. SUBMIT THE OFFICIAL FORM, EXPLANATION OF THE SITUATION AND THE REQUIRED FINANCIAL AND ARTISTIC EVIDENCE. DECISIONS AND AMOUNTS DEPEND ON INDIVIDUAL CIRCUMSTANCES.

CONTACT: SKE@BILDRECHT.AT

URGENT PHONE: 01 815 26 91 17

WEBSITE: WWW.BILDRECHT.AT

HUGO WIENER PRIVATSTIFTUNG

ONE-TIME HARDSHIP ASSISTANCE. THE PUBLISHED PURPOSE REFERS TO AUSTRIAN LYRICISTS AND COMPOSERS IN NEED, INCLUDING SERIOUS ILLNESS AND ACUTE FINANCIAL HARDSHIP. THE FOUNDATION ASSESSES ELIGIBILITY.

APPLICATIONS REQUIRE THE OFFICIAL FORM AND EVIDENCE OF INCOME, EXPENSES AND NEED. APPLICATIONS ARE REVIEWED MONTHLY. SUBMISSION DOES NOT GUARANTEE SUPPORT.

PHONE: 050 717 19108

WEBSITE: WWW.AKM.AT

BMWKMS - LITERATURE WORK STIPENDS

PROJECT FUNDING FOR LITERATURE, LITERARY TRANSLATION AND ILLUSTRATIONS FOR CHILDREN'S AND YOUNG ADULT LITERATURE. SUPPORT: EUR 1,500 PER MONTH FOR ONE OR TWO MONTHS.

APPLICANTS MUST HAVE AUSTRIAN CITIZENSHIP OR AT LEAST THREE YEARS OF PERMANENT RESIDENCE IN AUSTRIA. STUDENTS ARE EXCLUDED.

AUTHOR AND ILLUSTRATOR DEADLINES: 15 JANUARY AND 15 JUNE. TRANSLATION: 15 JANUARY AND 15 MAY. APPLY ONLINE WITH A PROJECT DESCRIPTION, CV, PUBLICATION LIST, SAMPLES AND WORK PLAN. CHECK THE CURRENT CALL.

LITERATURE DEPARTMENT: 01 71606 851057

WEBSITE: WWW.BMWKMS.GV.AT

LITERAR-MECHANA - WRITING STIPENDS

JUBILEE-FUND STIPENDS COVER WRITING, DRAMA, SCREENWRITING AND CHILDREN'S OR YOUNG ADULT BOOKS AND THEATRE. SUPPORT: EUR 1,500 MONTHLY FOR TWELVE MONTHS.

CRITERIA INCLUDE CONTINUOUS PREVIOUS WORK IN THE RELEVANT CATEGORY AND FINANCIAL NEED. THERE IS NO AGE LIMIT. READ THE FULL CONDITIONS BEFORE APPLYING.

2027 DEADLINE: 28 FEBRUARY 2027. SUBMIT THE APPLICATION, CV WITH WORK OR PUBLICATION LIST, SHORT PROJECT OUTLINE AND A WRITING SAMPLE. DECISIONS ARE EXPECTED BY THE END OF JULY.

PHONE: 01 587 21 61 WEBSITE

WEBSITE: LITERAR.AT

MEDICAL HELP AND MEDICATION COSTS

WHERE DO I START?

CONTACT YOUR USUAL DOCTOR FOR MEDICAL ASSESSMENT, ONGOING CARE AND PRESCRIPTIONS.

1450 - HEALTH ADVICE AVAILABLE DAY AND NIGHT. THEY CAN HELP YOU DECIDE WHERE TO GET CARE.

141 - OUT-OF-HOURS GP SERVICE IN VIENNA: WEEKNIGHTS 19:00-07:00, WEEKENDS AND PUBLIC HOLIDAYS.

WEBSITE: WWW.WIEN.GV.AT

EMERGENCY? CALL 144.

FOR A LIFE-THREATENING SITUATION, SEVERE BREATHING DIFFICULTY, UNCONSCIOUSNESS OR A SERIOUS ACCIDENT.

TELL THE DISPATCHER WHERE YOU ARE AND WHAT HAS HAPPENED. FOLLOW THEIR INSTRUCTIONS.

DO NOT WAIT FOR A FUNDING DECISION OR AN EMAIL REPLY IN A MEDICAL EMERGENCY.

WEBSITE: WWW.WIEN.GV.AT

CANNOT AFFORD MEDICATION?

TELL YOUR DOCTOR OR PHARMACIST THAT COST IS STOPPING YOU GETTING YOUR PRESCRIBED MEDICINE.

ASK YOUR INSURER ABOUT PRESCRIPTION-FEE EXEMPTION: REZEPTGEBUEHRENBEFREIUNG

ASK WHETHER ANY EXEMPTION FROM COST-SHARING APPLIES TO YOU. KEEP PRESCRIPTIONS AND RECEIPTS.

SVS: SVS.AT OEGK: GESUNDHEITSKASSE.AT

SVS: 050 808 808 OEGK VIENNA: 050 766 118000

WEBSITE: WWW.SVS.AT

UNINSURED CARE AND HEARING SUPPORT

AMBERMED

FREE OUTPATIENT MEDICAL CARE, MEDICATION ASSISTANCE AND SOCIAL ADVICE FOR UNINSURED PEOPLE LIVING IN AUSTRIA ON AN ONGOING BASIS.

ASK ABOUT HELP WITH INSURANCE QUESTIONS TOO. CHECK CURRENT OPENING TIMES BEFORE TRAVELLING.

CONTACT AMBER@DIAKONIE.AT 01 589 00 847 AMBER-MED.AT

WEBSITE: AMBER-MED.AT

NEUNERHAUS

THE HEALTH CENTRE OFFERS FREE MEDICAL CARE, NURSING AND SUPPORT. YOU CAN COME WITHOUT INSURANCE.

GENERAL MEDICAL CARE: NO APPOINTMENT OR REFERRAL NEEDED. DENTAL CARE: ARRANGE AN APPOINTMENT FIRST.

CONTACT ARZTPRAXIS@NEUNERHAUS.AT 01 990 09 09 500 NEUNERHAUS.AT HILFE ARZT

WEBSITE: WWW.NEUNERHAUS.AT

TA-VOX WIEN

FREE, CONFIDENTIAL ADVICE ABOUT HEARING LOSS, HEARING AIDS, FUNDING POSSIBILITIES AND RELATED APPLICATIONS.

APPOINTMENTS NEED TO BE ARRANGED IN ADVANCE. WRITTEN CONTACT IS RECOMMENDED FOR BOOKINGS.

CONTACT OFFICE@TA-VOX.AT SPERRGASSE 8-10, VIENNA

PHONE: 01 897 47 87 SMS FOR SEVERE HEARING LOSS: 0676 844 361 330

WEBSITE: WWW.VOX.OR.AT

LOUISEBUS - CARITAS MEDICAL BUS

FREE MOBILE MEDICAL CARE FOR HOMELESS PEOPLE AND PEOPLE WHO CANNOT REACH A PRACTICE OR OUTPATIENT CLINIC. PEOPLE WITHOUT AN E-CARD OR HEALTH INSURANCE CAN RECEIVE CARE.

THE BUS VISITS FIXED LOCATIONS IN VIENNA ON WEEKDAYS. CHECK THE CURRENT ROUTE AND TIMES ON THE OFFICIAL WEBSITE; THERE IS NO SERVICE ON PUBLIC HOLIDAYS.

PHONE: 0676 7487921 (MONDAY TO FRIDAY)

DURING BUS SERVICE: 0664 463 7028

EMAIL: LOUISEBUS@CARITAS-WIEN.AT

WEBSITE: WWW.CARITAS-WIEN.AT

POLICE QUESTIONING AND ARREST

ASK FOR A LAWYER.

ASK WHETHER YOU ARE BEING QUESTIONED AS A SUSPECT OR AS A WITNESS. THE RULES ARE DIFFERENT.

AS A SUSPECT, YOU HAVE THE RIGHT TO LEGAL ASSISTANCE AND TO REMAIN SILENT ABOUT THE ALLEGATION.

THIS DOES NOT REMOVE ANY LEGAL OBLIGATION TO PROVIDE IDENTITY DETAILS.

WEBSITE: WWW.OESTERREICH.GV.AT

DEFENCE LAWYER HELPLINE

VERTEIDIGERNOTRUF 0800 376 386

FOR ARRESTED SUSPECTS. AVAILABLE AROUND THE CLOCK THROUGHOUT AUSTRIA.

THE FIRST CALL AND INITIAL TELEPHONE ADVICE ARE FREE. FURTHER REPRESENTATION USUALLY COSTS MONEY. ASK ABOUT FEES AND LEGAL AID.

ASK TO NOTIFY A LAWYER AND A TRUSTED PERSON.

WEBSITE: WWW.OERAK.AT

DO NOT PRETEND TO UNDERSTAND.

IN CRIMINAL PROCEEDINGS, A SUSPECT WHO DOES NOT UNDERSTAND THE LANGUAGE HAS A RIGHT TO INTERPRETATION.

SAY IF HEARING LOSS OR ANOTHER DISABILITY AFFECTS COMMUNICATION. ASK FOR SUITABLE ASSISTANCE.

READ INTERVIEW RECORDS CAREFULLY. ASK FOR ERRORS TO BE CORRECTED BEFORE SIGNING.

WEBSITE: WWW.OESTERREICH.GV.AT

COURT LETTERS, ADVICE AND LEGAL AID

KEEP THE LETTER. CHECK THE DATE.

KEEP THE ENVELOPE AND ALL PAGES. NOTE WHEN AND HOW THE DOCUMENT WAS DELIVERED.

LOOK FOR ANY RESPONSE DEADLINE OR REQUIRED APPOINTMENT. GET LEGAL ADVICE PROMPTLY.

ASK WHAT YOU NEED TO DO NEXT. DO NOT ASSUME THAT AN EMAIL ASKING FOR HELP PAUSES A DEADLINE.

WEBSITE: RAKWIEN.AT - FREE FIRST CONSULTATION

FIRST LEGAL CONSULTATION

ERSTE ANWALTLICHE AUSKUNFT

THE REGIONAL BAR ASSOCIATIONS OFFER A FREE FIRST ORIENTATION ABOUT YOUR LEGAL SITUATION AND NEXT STEPS.

IN VIENNA THE FREE FIRST CONSULTATION IS BY PHONE. REGISTER THROUGH THE BAR ASSOCIATION WEBSITE ON THE SAME DAY. MON-WED, 17:00-19:30; ONLINE REGISTRATION 08:00-16:00. SUBJECT TO AVAILABLE SLOTS; UP TO 15 MINUTES.

INFORMATION RAKWIEN.AT OERAK.AT

WEBSITE: RAKWIEN.AT - FREE FIRST CONSULTATION

ASK ABOUT LEGAL AID.

VERFAHRENSHILFE

APPLY TO THE RESPONSIBLE COURT. ELIGIBILITY DEPENDS ON YOUR FINANCES AND THE TYPE OF CASE.

IN CRIMINAL CASES, A COURT-APPOINTED DEFENCE LAWYER MAY BE AVAILABLE IF THE LEGAL CONDITIONS ARE MET.

IN CIVIL CASES, LEGAL AID DOES NOT COVER COSTS OWED TO THE OTHER SIDE IF YOU LOSE.

INFORMATION JUSTIZ.GV.AT

IN CIVIL CASES, REPAYMENT OF LEGAL-AID COSTS MAY BE REQUIRED IF FINANCES IMPROVE WITHIN THREE YEARS AFTER THE CASE ENDS.

WEBSITE: WWW.JUSTIZ.GV.AT

HOUSING OPTIONS AND ELIGIBILITY

MEIN WIEN- APARTMENT

FURNISHED ACCOMMODATION FOR PEOPLE IN TRANSITIONAL OR DIFFICULT HOUSING SITUATIONS.

ASK ABOUT ELIGIBILITY, COSTS AND AVAILABILITY.

INFORMATION MEIN-WIEN-APARTMENT.AT

PHONE: 01 795 04 0 WEBSITE

WEBSITE: MEIN-WIEN-APARTMENT.AT

WOHNBERATUNG WIEN

ADVICE ABOUT MUNICIPAL AND SUBSIDISED HOUSING, THE WIENER WOHN-TICKET AND ELIGIBILITY.

PERSONAL CONSULTATIONS REQUIRE AN APPOINTMENT.

CONTACT 01 24 111 WOHNBERATUNG-WIEN.AT

WEBSITE: WWW.WIEN.GV.AT

P7 - WIENER SERVICE FUER WOHNUNGSLOSE

FREE FIRST ADVICE FOR ADULTS WHO ARE HOMELESS, AT RISK OF HOMELESSNESS OR IN AN ACUTE SOCIAL EMERGENCY. NO APPOINTMENT IS NEEDED.

THE TEAM ASSESSES SUPPORT OPTIONS, BENEFITS AND AVAILABLE EMERGENCY ACCOMMODATION. A SLEEPING PLACE DEPENDS ON AVAILABILITY AND THE APPLICABLE CONDITIONS.

ADDRESS: WIEDNER GUERTEL 10, 1ST FLOOR, 1040 WIEN

PHONE: 01 892 33 89

EMAIL: P7@CARITAS-WIEN.AT

WEBSITE: WWW.CARITAS-WIEN.AT

HOUSING ADVICE AND NEIGHBOURHOODS

WOHNPARTNER

FREE SUPPORT FOR RESIDENTS OF VIENNA MUNICIPAL HOUSING.

HELP WITH NEIGHBOURHOOD CONFLICTS, FORMS AND APPLICATIONS FOR BENEFITS.

INFORMATION WOHNPARTNER-WIEN.AT

PHONE: 01 24503 25960 WEBSITE

WEBSITE: WOHNPARTNER-WIEN.AT

MIETERHILFE

FREE ADVICE ABOUT RENT, TENANCY AGREEMENTS, DEPOSITS AND OTHER HOUSING-LAW QUESTIONS.

CONTACT 01 4000 8000 MIETERHILFE.AT

WEBSITE: MIETERHILFE.AT

MIGRANT AND REFUGEE SUPPORT - 25 ORGANISATIONS

VIENNA SERVICES AND ORGANISATIONS WORKING IN VIENNA. SOME SUPPORT MIGRANTS GENERALLY; OTHERS SERVE WOMEN, FAMILIES, LGBTQI COMMUNITIES OR PEOPLE WITH A REFUGEE BACKGROUND. CHECK THE TARGET GROUP BEFORE CONTACTING. COSTS, PLACES AND APPOINTMENTS VARY. DETAILS CHECKED 30 OCTOBER 2026.

1. HELPING HANDS

FOR MIGRANTS NEEDING RESIDENCE, SETTLEMENT AND EMPLOYMENT-PERMISSION ADVICE. FREE LEGAL ADVICE ON IMMIGRATION LAW AND RELATED QUESTIONS. FIRST CONTACT MUST BE BY PHONE OR EMAIL; DO NOT ARRIVE WITHOUT AN APPOINTMENT.

PHONE: 01 310 88 80 10. EMAIL: INFO@HELPINGHANDS.AT

OFFICIAL LINK: WWW.HELPINGHANDS.AT

---

2. BERATUNGSZENTRUM FUER MIGRANTEN UND MIGRANTINNEN

MULTILINGUAL ADVICE FOR VIENNA RESIDENTS WITH A FIRST LANGUAGE OTHER THAN GERMAN AND RELEVANT FAMILY MEMBERS. COVERS RESIDENCE, WORK AND EVERYDAY ADMINISTRATIVE QUESTIONS. BOOK BEFORE VISITING. A SEPARATE WOMEN'S ADVICE SERVICE IS AVAILABLE.

GENERAL: 01 712 56 04; MIGRANT@MIGRANT.AT. WOMEN: 01 982 33 08; MIGRANTIN@MIGRANT.AT

OFFICIAL LINK: WWW.MIGRANT.AT

---

3. CARITAS WIEN - MIGRATION ADVICE

THE FREMDENRECHTSBERATUNG SUPPORTS PEOPLE WITH MIGRATION BACKGROUNDS ON RESIDENCE AND CITIZENSHIP MATTERS. ITS ASYLUM-LAW SERVICE IS SEPARATE. ASK WHICH TEAM FITS YOUR RESIDENCE STATUS AND LEGAL QUESTION.

PHONE: 05 178 026 99. EMAIL: FREMDENRECHTSBERATUNG@CARITAS-WIEN.AT

OFFICIAL LINK: WWW.CARITAS-WIEN.AT HILFE-ANGEBOTE A SYL-INTEGRATION BERATUNG-FUER-MIGRANTINNEN FR EMDENRECHTSBERATUNG

4. INTEGRATIONSHAUS

FREE MULTILINGUAL SOCIAL ADVICE FOR PEOPLE RECEIVING BASIC CARE IN VIENNA, INCLUDING SUPPORT WITH HEALTH, WORK, HOUSING AND PSYCHOLOGICAL STRESS. INDEPENDENT ASYLUM AND IMMIGRATION LEGAL ADVICE IS ALSO AVAILABLE WITHIN THE SERVICE'S REMIT.

SOCIAL ADVICE: 01 334 45 92; JOURNALDIENST@INTEGRATIONSHAUS.AT. LEGAL ADVICE: RECHTSBERATUNG@INTEGRATIONSHAUS.AT

OFFICIAL LINK: WWW.INTEGRATIONSHAUS.AT DE ANGEBOTE -KURSE MIGRANT-INNEN-UND-ASYLBERECHTIGTE

---

5. QUEER BASE

FOR LGBTQI PEOPLE WHO HAVE FLED TO AUSTRIA. OFFERS ASYLUM-RELATED LEGAL ADVICE, SOCIAL AND COMING-OUT COUNSELLING AND COMMUNITY CONNECTIONS. THE LEGAL SERVICE CONCERNS ASYLUM PROCEEDINGS RATHER THAN GENERAL SETTLEMENT-LAW ADVICE.

PHONE: 0664 659 41 71. EMAIL: ASYLUM@QUEERBASE.AT

OFFICIAL LINK: QUEERBASE.AT

---

6. DIAKONIE FLUECHTLINGSDIENST

REFUGEE SUPPORT ORGANISATION WITH LEGAL, SOCIAL, EDUCATION, HOUSING AND HEALTH SERVICES. ITS INDEPENDENT VIENNA LEGAL ADVICE HAS A SPECIFIC REMIT; ASK ABOUT ELIGIBILITY BEFORE RELYING ON IT FOR A PARTICULAR PROCEEDING.

VIENNA INDEPENDENT LEGAL ADVICE: BERATUNG.OST@DIAKONIE.AT. PHONE: 01 405 62 95 1; NO LEGAL ADVICE OR BOOKINGS BY PHONE.

OFFICIAL LINK: WWW.DIAKONIE.AT

7. ASYL IN NOT

ADVICE AND SUPPORT FOR ASYLUM SEEKERS AND RECOGNISED REFUGEES ON LEGAL AND SOCIAL MATTERS. CONTACT THE TEAM ABOUT THE CURRENT OPEN ADVICE SESSION AND WHETHER IT CAN TAKE YOUR CASE.

PHONE: 01 408 42 10. EMAIL: RECHTSBERATUNG@ASYL-IN-NOT.ORG

OFFICIAL LINK: WWW.ASYL-IN-NOT.ORG

---

8. DESERTEURS- UND FLUECHTLINGSBERATUNG

INDEPENDENT ADVICE FOR REFUGEES, ESPECIALLY ON ASYLUM AND RESIDENCE QUESTIONS. CHECK THE CURRENT OPEN CONSULTATION ARRANGEMENTS BEFORE TRAVELLING.

PHONE: 01 533 72 71. EMAIL: INFO@DESERTEURSBERATUNG.AT

OFFICIAL LINK: WWW.DESERTEURSBERATUNG.AT

---

9. ASYLKOORDINATION OESTERREICH

REFUGEE-RIGHTS ORGANISATION OFFERING INFORMATION, TRAINING, NETWORKING AND DIRECTORIES OF ADVICE SERVICES. A USEFUL REFERRAL RESOURCE; DO NOT ASSUME IT ACTS AS YOUR INDIVIDUAL LAWYER.

CONTACT: USE THE VIENNA ADVICE DIRECTORY FOR THE RELEVANT SERVICE.

OFFICIAL LINK: WWW.ASYL.AT DE VERNETZUNG ADRESSE N BERATUNGSSTELLEN BERATUNGSSTELLEN-WIEN

---

10. FLUECHTLINGSPROJEKT UTE BOCK

VIENNA REFUGEE-SUPPORT ORGANISATION PROVIDING SOCIAL ADVICE, EDUCATION AND HOUSING-RELATED ASSISTANCE. SUPPORT CAN INCLUDE EVERYDAY PAPERWORK, FINDING SERVICES AND NAVIGATING SCHOOL OR OFFICIAL MATTERS. ACCESS AND CAPACITY DEPEND ON THE SERVICE.

EMAIL: INFO@FRAUBOCK.AT. USE THE SOCIAL-ADVICE PAGE FOR CURRENT ACCESS ARRANGEMENTS.

OFFICIAL LINK: WWW.FRAUBOCK.AT

---

11. HEMAYAT

SPECIALIST CENTRE FOR SURVIVORS OF TORTURE AND WAR. OFFERS INTERPRETER-SUPPORTED TRAUMA CARE. THIS IS A SPECIALIST TREATMENT SERVICE RATHER THAN GENERAL MIGRANT COUNSELLING. REGISTRATION AND WAITING LISTS APPLY.

PHONE: 01 216 43 06. EMAIL: OFFICE@HEMAYAT.ORG

OFFICIAL LINK: WWW.HEMAYAT.ORG

---

12. PEREGRINA

EDUCATION, LEGAL AND SOCIAL ADVICE, PSYCHOLOGICAL SUPPORT AND THERAPY FOR MIGRANT WOMEN. DIFFERENT TEAMS HAVE DIFFERENT LANGUAGE AND ACCESS ARRANGEMENTS. ASK WHICH SERVICE FITS YOUR SITUATION AND WHETHER COSTS OR WAITING LISTS APPLY.

PHONE: 01 408 33 52 OR 01 408 61 19. CONTACT FORM AND SERVICE DETAILS ON THE WEBSITE.

OFFICIAL LINK: WWW.PEREGRINA.AT

---

13. LEFOE

ADVICE, EDUCATION AND SUPPORT FOR MIGRANT WOMEN. SPECIALIST SERVICES INCLUDE COUNSELLING FOR LATIN AMERICAN WOMEN, SUPPORT FOR MIGRANT SEX WORKERS AND AN INTERVENTION CENTRE FOR PEOPLE AFFECTED BY TRAFFICKING IN WOMEN. CHOOSE THE RELEVANT TEAM.

CONTACT: USE THE SERVICE-SPECIFIC CONTACT FORM OR DETAILS ON THE OFFICIAL CONTACT PAGE.

OFFICIAL LINK: LEFOE.AT KONTAKT

---

14. ORIENT EXPRESS

FREE, ANONYMOUS ADVICE MAINLY FOR TURKISH- AND ARABIC-SPEAKING WOMEN. SUPPORT CONCERNING FORCED MARRIAGE AND FAMILY-RELATED VIOLENCE IS OPEN TO GIRLS AND WOMEN REGARDLESS OF ORIGIN OR FIRST LANGUAGE. ALSO OFFERS EDUCATION AND SPECIALIST PROTECTION SERVICES.

PHONE: 01 728 97 25. EMAIL: OFFICE@ORIENTEXPRESS-WIEN.COM

OFFICIAL LINK: WWW.ORIENTEXPRESS-WIEN.COM BERATUNG

---

15. MITEINANDER LERNEN - BIRLIKTE OEGRENELIM

ADVICE, EDUCATION AND PSYCHOTHERAPY FOR WOMEN, CHILDREN AND FAMILIES, WITH A FOCUS ON MIGRATION EXPERIENCES AND NEWLY ARRIVED PEOPLE. COVERS FAMILY AND SOCIAL QUESTIONS AS WELL AS LEARNING. ASK ABOUT LANGUAGE, APPOINTMENTS AND COSTS FOR THE CHOSEN OFFER.

PHONE: 01 493 16 08. EMAIL: BIRLIKTE@MITEINLERNEN.AT

OFFICIAL LINK: MITEINLERNEN.AT BERATUNG

16. SCHWARZE FRAUEN COMMUNITY

SOCIAL AND PSYCHOLOGICAL SUPPORT, EMPOWERMENT AND GROUP ACTIVITIES FOR BLACK WOMEN AND GIRLS, WITH PROGRAMMES FOR BLACK CHILDREN, YOUNG PEOPLE AND FAMILIES. PERSONAL ADVICE IS BY TELEPHONE APPOINTMENT.

PHONE: 0680 302 05 17. EMAIL: KUERMAYR@SCHWARZEFRAUEN.NET

OFFICIAL LINK: WWW.SCHWARZEFRAUENCOMMUNITY.AT

---

17. AFRO RAINBOW AUSTRIA

ORGANISATION BY AND FOR LGBTQI MIGRANTS FROM AFRICAN COUNTRIES. OFFERS COMMUNITY CONNECTIONS, VISIBILITY, EMPOWERMENT AND ACTIVITIES. ASK ABOUT CURRENT SUPPORT, EVENTS AND PARTICIPATION ARRANGEMENTS.

EMAIL: OFFICE@AFRORAINBOW.AT. CURRENT ACTIVITIES AND CONTACT FORM ON THE WEBSITE.

OFFICIAL LINK: AFRORAINBOW.AT

---

18. INTERFACE WIEN

EDUCATION AND INTEGRATION SUPPORT FOR CHILDREN, YOUNG PEOPLE AND ADULTS WITH MIGRATION BACKGROUNDS. SPECIFIC ADVICE PROGRAMMES SERVE RECOGNISED REFUGEES, PEOPLE WITH SUBSIDIARY PROTECTION AND DISPLACED PEOPLE FROM UKRAINE; COURSE ELIGIBILITY VARIES.

PHONE: 01 524 50 15 0. EMAIL: INFO@INTERFACE-WIEN.AT

OFFICIAL LINK: WWW.INTERFACE-WIEN.AT

19. STATION WIEN

EDUCATION, CULTURAL EXCHANGE AND MULTILINGUAL SOCIAL ADVICE FOR PEOPLE WITH MIGRATION AND REFUGEE BACKGROUNDS. ASK ABOUT LANGUAGE PRACTICE, LEARNING SUPPORT AND HELP WITH EDUCATION, WORK OR EVERYDAY QUESTIONS. ARRANGE INDIVIDUAL ADVICE BY PHONE.

PHONE: 01 966 80 96. EMAIL: OFFICE@STATIONWIEN.COM

OFFICIAL LINK: STATIONWIEN.ORG KONTAKT.HTML

---

20. NACHBARINNEN IN WIEN

COMMUNITY-BASED SOCIAL ASSISTANCE FOR MIGRANT FAMILIES, PARTICULARLY PEOPLE WHO ARE SOCIALLY ISOLATED. TRAINED ASSISTANTS WORK IN COMMUNITY LANGUAGES AND CAN SUPPORT FAMILIES THROUGH OUTREACH AND HOME VISITS. ASK ABOUT LANGUAGE COVERAGE AND ACCESS.

PHONE: 0681 846 008 16. EMAIL: OFFICE@NACHBARINNEN.AT

OFFICIAL LINK: NACHBARINNEN.AT UEBER-UNS

---

21. PIRAMIDOPS FRAUENTREFF

WOMEN'S EDUCATION, ADVICE AND COMMUNITY WORK IN VIENNA. OFFERS ACCESSIBLE SUPPORT AND ACCOMPANIMENT SHAPED AROUND WOMEN'S EVERYDAY CONCERNS, ALONGSIDE LEARNING AND OPPORTUNITIES FOR SOCIAL CONTACT. ASK ABOUT CURRENT ADVICE AND COURSE ACCESS.

ADDRESS: VOLKERTPLATZ 12, 1020 WIEN. USE THE OFFICIAL WEBSITE FOR CURRENT CONTACT DETAILS.

OFFICIAL LINK: PIRAMIDOPS.COM

22. FIBEL

FREE ADVICE FOR BICULTURAL AND BINATIONAL COUPLES AND FAMILIES, INCLUDING RELATIONSHIP, RESIDENCE, CITIZENSHIP, FAMILY-LAW AND DISCRIMINATION QUESTIONS. ARRANGE ADVICE BY TELEPHONE. MEMBERSHIP IS SEPARATE FROM THE FREE COUNSELLING OFFER.

PHONE: 01 212 76 64. EMAIL: FIBEL@VEREIN-FIBEL.AT

OFFICIAL LINK: VEREIN-FIBEL.AT INDEX.PHP BERATUNG

---

23. EHE OHNE GRENZEN

ADVICE FOR BINATIONAL FAMILIES AND PARTNERSHIPS ABOUT THE CONDITIONS FOR LIVING TOGETHER IN AUSTRIA. SUPPORTS PEOPLE NAVIGATING RESIDENCE REQUIREMENTS, AUTHORITIES AND APPLICATIONS. SEND A COUNSELLING REQUEST BEFORE VISITING.

COUNSELLING: BERATUNG@EHE-OHNE-GRENZEN.AT. GENERAL ENQUIRIES: OFFICE@EHE-OHNE-GRENZEN.AT

OFFICIAL LINK: EHE-OHNE-GRENZEN.AT BERATUNG

---

24. TRALALOBE

SUPPORTS REFUGEES THROUGH LEGAL ADVICE, SUPPORTED HOUSING, GERMAN LEARNING AND INDIVIDUAL ASSISTANCE. DIFFERENT PROGRAMMES SERVE PARTICULAR GROUPS, INCLUDING YOUNG PEOPLE, WOMEN AND FAMILIES. PLACES AND ELIGIBILITY VARY.

LEGAL ADVICE: RECHTSBERATUNG@TRALALOBE.AT; 0670 407 96 24 OR 0670 400 14 53. GENERAL: INFO@TRALALOBE.AT

OFFICIAL LINK: WWW.TRALALOBE.AT

25. VIELMEHR FUER ALLE!

ORGANISATION WORKING ON EDUCATION, HOUSING AND PARTICIPATION FOR PEOPLE WITH REFUGEE EXPERIENCE. PROJECTS INCLUDE PROSA EDUCATION, BUDDY SUPPORT AND HOUSING CONNECTIONS THROUGH FLUECHTLINGE WILLKOMMEN. USE THE RELEVANT PROJECT'S CURRENT REGISTRATION ROUTE; PLACES ARE NOT GUARANTEED.

CONTACT: FOLLOW THE RELEVANT PROJECT LINK ON THE OFFICIAL WEBSITE.

OFFICIAL LINK: VIELMEHR.AT

FURTHER VERIFIED CONTACT DIRECTORY:

ASYLKOORDINATION - VIENNA ADVICE SERVICES

CITY OF VIENNA - ADVICE FOR NEW ARRIVALS

MIGRANT SUPPORT AND DISCRIMINATION

ZARA

FREE, CONFIDENTIAL LEGAL AND PSYCHOSOCIAL ADVICE ABOUT RACISM AND ONLINE HATE.

CONTACT BERATUNG@ZARA.OR.AT ZARA.OR.AT

PHONE: 01 929 13 99 WEBSITE

WEBSITE: ZARA.OR.AT

WAST - LGBTIQ ANTI-DISCRIMINATION ADVICE

FREE, ANONYMOUS ADVICE ABOUT DISCRIMINATION CONNECTED WITH SEXUAL ORIENTATION, GENDER IDENTITY OR INTERSEX STATUS. RELATIVES AND OTHERS SUPPORTING AFFECTED PEOPLE CAN ALSO SEEK ADVICE.

CONTACT BY PHONE OR IN WRITING; BOOK A PERSONAL APPOINTMENT. ADVICE IN AUSTRIAN SIGN LANGUAGE IS POSSIBLE. THE SERVICE ONLY ACTS TOWARDS THIRD PARTIES WITH THE PERSON'S EXPRESS AGREEMENT.

ADDRESS: AUERSPERGSTRASSE 15, 1080 WIEN

PHONE: 01 4000 81449

EMAIL: WAST@POST.WIEN.GV.AT

WEBSITE: WWW.WIEN.GV.AT

SAFETY AND CRISIS SUPPORT

GEWALTSCHUTZ- ZENTRUM WIEN

COUNSELLING, LEGAL INFORMATION AND PRACTICAL SUPPORT FOR PEOPLE EXPERIENCING DOMESTIC VIOLENCE OR STALKING.

SUPPORT REGARDLESS OF GENDER, AGE OR NATIONALITY. PERSONAL APPOINTMENTS BY ARRANGEMENT.

CONTACT 01 585 32 88
GEWALTSCHUTZZENTRUM.AT WIEN

MARIAHILFER STRASSE 116, 1070 VIENNA.

WEBSITE: WWW.GEWALTSCHUTZZENTRUM.AT

WIENER FRAUENHAEUSER

SAFE ACCOMMODATION AND SUPPORT FOR WOMEN AND THEIR CHILDREN ESCAPING VIOLENCE.

CONTACT THE SERVICE ABOUT PROTECTION AND AVAILABLE PLACES.

24-HOUR CONTACT 05 77 22 FRAUENHAEUSER-WIEN.AT

WEBSITE: FRAUENHAEUSER-WIEN.AT

KRISEN- INTERVENTIONS- ZENTRUM

PROFESSIONAL SUPPORT WITH ACUTE PERSONAL CRISES.

INITIAL APPOINTMENTS ARE ARRANGED BY TELEPHONE. TELEPHONE AND ONLINE COUNSELLING ARE ALSO AVAILABLE.

CURRENT CONTACT DETAILS
KRISENINTERVENTIONSZENTRUM.AT

PHONE: 01 406 95 95 MON-FRI 08:00-17:00

WEBSITE: KRISENINTERVENTIONSZENTRUM.AT

BENEFITS, WORK AND TRANSPORT

MINDESTSICHERUNG MA40

INCOME SUPPORT FOR ELIGIBLE VIENNA RESIDENTS. HOUSEHOLD INCOME, ASSETS, RESIDENCE STATUS AND OTHER LEGAL CONDITIONS ARE ASSESSED; LOW INCOME ALONE DOES NOT ESTABLISH ENTITLEMENT. SEEK INDIVIDUAL ADVICE ABOUT SELF-EMPLOYMENT.

CONTACT: 01 4000 8040

WEBSITE: WWW.WIEN.GV.AT

WOHNBEIHILFE MA50

HOUSING BENEFIT FOR QUALIFYING TENANTS ALREADY LIVING IN THE DWELLING. HOUSEHOLD INCOME MUST MEET THE MINIMUM AND REMAIN BELOW THE MAXIMUM; RESIDENCE AND NATIONALITY EQUAL-TREATMENT RULES APPLY. IT CANNOT BE RECEIVED ALONGSIDE MINDESTSICHERUNG.

CONTACT: 01 4000 74880;
WOHNBEIHILFE@MA50.WIEN.GV.AT

WEBSITE: WWW.WIEN.GV.AT

AMS: UNEMPLOYMENT BENEFIT

AN APPLICATION, QUALIFYING INSURANCE HISTORY OR A REMAINING ENTITLEMENT, AND AVAILABILITY FOR WORK ARE REQUIRED. SELF-EMPLOYMENT CAN AFFECT ENTITLEMENT. CONTACT AMS FOR AN ASSESSMENT BEFORE CHANGING WORK OR INSURANCE ARRANGEMENTS.

CONTACT: USE THE RESPONSIBLE REGIONAL OFFICE THROUGH THE OFFICIAL WEBSITE.

WEBSITE: WWW.AMS.AT

MOBILPASS

DISCOUNTS FOR PUBLIC TRANSPORT, EDUCATION AND LEISURE FOR SPECIFIED ELIGIBLE GROUPS. IT IS NOT AUTOMATICALLY AVAILABLE TO EVERYONE ON A LOW INCOME. SOME RECIPIENTS RECEIVE IT AUTOMATICALLY; OTHERS MUST APPLY. CHECK CATEGORY, HOUSEHOLD-INCOME AND RESIDENCE CONDITIONS.

CONTACT: 01 4000 8040; MOBILPASS@MA40.WIEN.GV.AT

WEBSITE: WWW.WIEN.GV.AT

OBS - CONTRIBUTION EXEMPTIONS AND SUBSIDIES

ASK ABOUT EXEMPTION FROM THE ORF CONTRIBUTION AND APPLICABLE TELEPHONE OR ENERGY-COST SUPPORT. ELIGIBILITY DEPENDS ON THE RELEVANT LEGAL CATEGORY, HOUSEHOLD CIRCUMSTANCES AND INCOME; LOW INCOME ALONE DOES NOT ALWAYS QUALIFY.

THE OFFICIAL CALCULATOR PROVIDES AN INITIAL CHECK, APPLICATION FORM AND DOCUMENT CHECKLIST. OBS ASSESSES THE APPLICATION. CHECK EACH FORM OF SUPPORT SEPARATELY.

PHONE: 050 200 800

EMAIL: SERVICE@OBS.AT

WEBSITE: WWW.OBS.AT

RENT, ENERGY AND DEBT

WOHNSCHIRM

FREE ASSESSMENT FOR RENT ARREARS, HOMELESSNESS AND THREATENED OR ACTUAL ENERGY DISCONNECTION. DIFFERENT SCHEMES HAVE DIFFERENT CONDITIONS. MAIN RESIDENCE IN AUSTRIA AND FINANCIAL CIRCUMSTANCES MATTER. USE THE OFFICIAL LOCATOR TO FIND A VIENNA COUNSELLING SERVICE.

CONTACT: LOCAL COUNSELLING CONTACTS ARE LISTED ON THE WEBSITE.

WEBSITE: WOHNSCHIRM.AT

STADTDIAKONIE WIEN SOZIALBERATUNG

FREE ADVICE FOR PEOPLE WHOSE CENTRE OF LIFE IS VIENNA AND WHO FACE FINANCIAL OR SOCIAL HARDSHIP. INCLUDES BENEFITS, APPLICATIONS, RENT AND ENERGY ISSUES. APPOINTMENTS MUST BE ARRANGED IN ADVANCE. FINANCIAL DIRECT ASSISTANCE IS INDIVIDUALLY ASSESSED.

CONTACT: 01 208 58 93; BERATUNG@DIAKONIEWIEN.AT; LINDENGASSE 44A 1, 1070 WIEN

WEBSITE: WWW.DIAKONIE.AT

WIEN ENERGIE OMBUDSSTELLE

FREE ADVICE ABOUT ENERGY POVERTY AND PAYMENT DIFFICULTIES. PRIVATE CUSTOMERS SHOULD USE THE CONTACT FOR THEIR ENERGY TYPE; HELP MAY ALSO BE COORDINATED THROUGH A SOCIAL SERVICE. ASSISTANCE DEPENDS ON THE CASE.

CONTACT: ELECTRICITY GAS: 0800 500 788. DISTRICT HEATING: 0800 500 799.

WEBSITE: WWW.WIENENERGIE.AT

SCHULDENBERATUNG WIEN

A STARTING POINT FOR ADVICE ABOUT DEBT, HOUSEHOLD FINANCES AND POSSIBLE NEXT STEPS. ASK ABOUT APPOINTMENT ARRANGEMENTS AND THE SERVICE APPROPRIATE TO THE TYPE OF DEBT, INCLUDING SELF-EMPLOYMENT.

CONTACT: 01 245 24 60100

WEBSITE: WWW.WIEN.GV.AT

HOUSING ACCESS AND DISABILITY

FONDS SOZIALES WIEN (FSW)

INFORMATION AND ASSESSMENT FOR SUPPORT WITH HOMELESSNESS, DISABILITY, CARE AND RELATED SERVICES. ASK WHICH SERVICE FITS THE SITUATION. ACCESS TO FUNDED HOUSING OR OTHER SUPPORT HAS CONDITIONS; A CALL DOES NOT GUARANTEE PLACEMENT.

CONTACT: 01 24 5 24; HOUSING SERVICE: LEDERERGASSE 25, 1080 WIEN

WEBSITE: WWW.FSW.AT

SOZIALMINISTERIUMSERVICE: DISABILITY SUPPORT FUND

POSSIBLE HELP WITH QUALIFYING DISABILITY-RELATED EXPENSES IN A SOCIAL EMERGENCY. CONDITIONS INCLUDE RESIDENCE IN AUSTRIA AND A DISABILITY LEVEL OF AT LEAST 50 PERCENT. INCOME AND THE PROPOSED MEASURE ARE ASSESSED. APPLY BEFORE IMPLEMENTING THE MEASURE OR RECEIVING THE INVOICE.

CONTACT: USE THE OFFICIAL REGIONAL-OFFICE CONTACT AND APPLICATION ROUTE.

WEBSITE: WWW.OESTERREICH.GV.AT

INSURANCE AND MEDICAL EXPENSES

SVS PAYMENT DIFFICULTIES

CONTACT SVS PROMPTLY ABOUT UNPAID CONTRIBUTIONS. INDIVIDUAL PAYMENT ARRANGEMENTS MAY BE POSSIBLE. CONFIRM THE CURRENT INSURANCE POSITION AND ANY APPLICATION OR REPORTING DUTIES DIRECTLY WITH SVS. A PAYMENT ARRANGEMENT IS NOT THE SAME AS DEBT CANCELLATION.

CONTACT: 050 808 808

WEBSITE: WWW.SVS.AT

SVS AND OTHER INSURERS: SUPPORT FUNDS

ASK THE RESPONSIBLE INSURER WHICH DISCRETIONARY SUPPORT FUND APPLIES TO THE SITUATION. SUCH ASSISTANCE IS INDIVIDUALLY ASSESSED USING FAMILY, INCOME AND ASSET INFORMATION AND IS NOT AN AUTOMATIC ENTITLEMENT. THE LINKED SVS PAGE CONCERNS ITS PENSION-INSURANCE SUPPORT FUND.

CONTACT: SVS: 050 808 808. FOR OTHER COVER, CONTACT THE RESPONSIBLE INSURER.

WEBSITE: WWW.SVS.AT

HEALTH-INSURER HARDSHIP FUNDS

INSURERS CAN ASSESS SPECIAL ECONOMIC HARDSHIP, INCLUDING SOME UNUSUALLY HIGH MEDICAL EXPENSES. RULES DIFFER BETWEEN PROVIDERS AND TYPES OF EXPENSE. REQUEST THE APPROPRIATE FORM AND EVIDENCE REQUIREMENTS BEFORE ASSUMING A COST WILL BE PAID.

CONTACT: RESPONSIBLE HEALTH INSURER; SVS: 050 808 808; OEGK VIENNA: 050 766 118000

WEBSITE: WWW.OESTERREICH.GV.AT

KSVF SOCIAL-INSURANCE SUBSIDY

SEPARATE FROM THE KSVF EMERGENCY FUND. ARTISTS CAN ASK ABOUT CONTRIBUTIONS TOWARDS ELIGIBLE SOCIAL-INSURANCE COSTS UNDER THE PUBLISHED CONDITIONS, INCLUDING ARTISTIC ACTIVITY AND INCOME CRITERIA. CHECK THE CURRENT RULES AND REPORTING DUTIES.

CONTACT: 01 586 71 85; KSVF.AT

WEBSITE: WWW.KSVF.AT

FOOD AND EVERYDAY ESSENTIALS

SOMA — WIENER HILFSWERK

REDUCED-PRICE GROCERIES AND HOUSEHOLD GOODS FOR QUALIFYING VIENNA RESIDENTS. AN INCOME ASSESSMENT AND SHOPPING CARD ARE REQUIRED. BRING HOUSEHOLD REGISTRATION, INCOME EVIDENCE AND PHOTO ID. THE STOCK VARIES; THIS IS A SHOP, NOT A GUARANTEE OF FREE FOOD.

CONTACT: SOMA 7: NEUSTIFTGASSE 73-75. SOMA 14: HICKELGASSE 18.

WEBSITE: WWW.HILFSWERK.AT

LE PLUS O: FOOD AND ORIENTATION

WEEKLY FOOD PACKAGES FOR ELIGIBLE HOUSEHOLDS THROUGH PARTICIPATING DISTRIBUTION POINTS, WITH A SMALL CONTRIBUTION. SOCIAL ADVICE IS ALSO OFFERED AT MANY LOCATIONS. CHECK REGISTRATION DOCUMENTS, CURRENT LOCATIONS AND CLOSURE DATES.

CONTACT: USE THE OFFICIAL DISTRIBUTION-POINT LIST FOR LOCAL CONTACTS.

WEBSITE: WWW.CARITAS-LEO.AT

FOOD DISTRIBUTION AND SOCIAL MARKETS

THE CITY OF VIENNA LISTS FOOD-REDISTRIBUTION SERVICES, SOCIAL MARKETS AND RELATED ORGANISATIONS. ELIGIBILITY, CONTRIBUTIONS AND OPENING ARRANGEMENTS DIFFER. USE THE LIST TO FIND AN APPROPRIATE PROVIDER BEFORE TRAVELLING.

CONTACT: OFFICIAL DIRECTORY AND PROVIDER LINKS ON THE WEBSITE.

WEBSITE: WWW.WIEN.GV.AT

CARITAS EMERGENCY FOOD AND SHELTER INFORMATION

LISTS ROUTES TO MEAL DISTRIBUTION, WINTER WARM ROOMS AND OTHER EMERGENCY ASSISTANCE, INCLUDING CANISIBUS AND GRUFT. CONSULT THE RESPONSIBLE SERVICE ABOUT CURRENT TIMES AND ACCESS. SEASONAL OR LOCATION-SPECIFIC CONDITIONS MAY APPLY.

CONTACT: CARITAS SOZIALBERATUNG: 05 178 028 700

WEBSITE: WWW.CARITAS-WIEN.AT

TEAM OESTERREICH TAFEL - WIEN

FREE FOOD DONATIONS FOR PEOPLE IN FINANCIAL DIFFICULTY. REGISTRATION AND HOUSEHOLD-INCOME CHECKS APPLY. FOOD AND OCCASIONAL HYGIENE PRODUCTS DEPEND ON DONATIONS.

THE SAFARGASSE 4 DISTRIBUTION POINT SERVES RESIDENTS OF THE 1ST AND 3RD DISTRICTS. CHECK THE OFFICIAL VIENNA DISTRIBUTION LIST FOR THE SERVICE RESPONSIBLE FOR YOUR ADDRESS.

BRING PHOTO ID, HOUSEHOLD REGISTRATION AND INCOME EVIDENCE FOR FIRST REGISTRATION. CONFIRM CURRENT REGISTRATION TIMES BEFORE TRAVELLING.

PHONE: 01 79580 3700

EMAIL: FREIWILLIGESOZIALEDIENSTE@W.ROTESKREUZ.AT

WEBSITE: WWW.ROTESKREUZ.AT

SAMARITERBUND WIEN SOZIALMAERKTE

REDUCED-PRICE GROCERIES AND HYGIENE PRODUCTS FOR PEOPLE ON LOW INCOMES. A SHOPPING PASS IS REQUIRED. BRING CURRENT REGISTRATION, INCOME EVIDENCE AND PHOTO ID; APPLY IN PERSON DURING THE REGISTRATION HOURS.

CHECK THE OFFICIAL LIST FOR BRANCHES, INCOME LIMITS AND SHOPPING LIMITS. THE SAME PAGE LISTS SAMARITER SUPPENTOPF MEAL-DISTRIBUTION TIMES.

PHONE: 01 89 145 371

WEBSITE: WIEN.SAMARITERBUND.NET

CARLA CARD PLUS - CLOTHING AND SHOES

INCOME-TESTED DISCOUNT CARD FOR VIENNA HOUSEHOLDS. IT OFFERS 70 PERCENT OFF ELIGIBLE CLOTHING AND SHOES WITHIN A PUBLISHED ALLOWANCE; YOU PAY THE REMAINING 30 PERCENT.

BRING PHOTO ID, VIENNA REGISTRATION DOCUMENTS FOR HOUSEHOLD MEMBERS AND INCOME EVIDENCE. REGISTER AT CARLA MITTERSTEIG; CHECK THE CURRENT REGISTRATION HOURS AND ALLOWANCE BEFORE VISITING.

ADDRESS: MITTERSTEIG 10, 1050 WIEN

PHONE: 05 178 033 10

EMAIL: CARLA.MITTERSTEIG@CARITAS-WIEN.AT

WEBSITE: WWW.CARITAS-WIEN.AT

HAEFERL - STADTDIAKONIE WIEN

FREE FRESHLY COOKED MEALS AND A PLACE TO SPEND TIME WITHOUT BUYING ANYTHING. EVERYONE IS WELCOME; NO ID OR REGISTRATION IS REQUIRED.

THE OFFICIAL PAGE LISTS CURRENT SERVING DAYS AND HOURS. ADDITIONAL SUPPORT INCLUDES WEEKLY SOCIAL WORK AND DISTRIBUTION OF SLEEPING BAGS AND HYGIENE ARTICLES.

ADDRESS: HORNBOSTELGASSE 6, 1060 WIEN

PHONE: 0664 88 69 04 05

EMAIL: HAEFERL@DIAKONIEWIEN.AT

WEBSITE: WWW.DIAKONIE.AT

EDUCATION, CULTURE AND SOCIAL CONTACT

WIENER VOLKSHOCHSCHULEN (VHS)

ADULT EDUCATION, LANGUAGES, ARTS AND OTHER COURSES. FEES VARY. MOBILPASS AND SOCIAL REDUCTIONS MAY BE AVAILABLE; ASK THE CHOSEN CENTRE ABOUT ELIGIBILITY AND PLACES BEFORE BOOKING. SOME ACTIVITIES ARE FREE, BUT THE FULL PROGRAMME IS NOT.

CONTACT: EDUCATION INFORMATION: 01 893 00 83

WEBSITE: WWW.VHS.AT

WIENER HILFSWERK NEIGHBOURHOOD CENTRES

LOCAL ADVICE, ACTIVITIES, VOLUNTEERING AND OPPORTUNITIES FOR SOCIAL CONTACT. OPEN TO PEOPLE OF DIFFERENT AGES AND BACKGROUNDS. ACTIVITIES AND COSTS VARY; APPOINTMENTS ARE NEEDED FOR SOME SERVICES.

CONTACT: 01 512 36 61 3003; NACHBARSCHAFTSZENTREN@WIENER.HILFSWERK.AT

WEBSITE: NACHBARSCHAFTSZENTREN.WIEN

KULTURPASS: HUNGER AUF KUNST UND KULTUR

FREE ACCESS TO PARTICIPATING CULTURAL INSTITUTIONS FOR ELIGIBLE PEOPLE WHO CANNOT CURRENTLY AFFORD IT. HOUSEHOLD INCOME AND ISSUING-OFFICE RULES APPLY. LOW-INCOME SELF-EMPLOYED VIENNA RESIDENTS CAN ENQUIRE THROUGH HILFSWERK NEIGHBOURHOOD CENTRES; BOOK FIRST.

CONTACT: USE THE ISSUING-OFFICE LIST; HILFSWERK CENTRES: 01 512 36 61 3003

WEBSITE: WWW.HUNGERAUFKUNSTUNDKULTUR.AT

EGA: FRAUEN IM ZENTRUM

A WOMEN-FOCUSED CENTRE FOR CULTURE, EXCHANGE, EXHIBITIONS, DISCUSSION AND LEARNING. CHECK THE CURRENT PROGRAMME, ACCESS AND ANY EVENT FEE DIRECTLY. A CULTURAL VENUE LISTING DOES NOT IMPLY THAT IT PROVIDES HARDSHIP GRANTS.

CONTACT: 01 589 80 0; OFFICE@EGA.WIEN; WINDMUEHLGASSE 26, 1060 WIEN

WEBSITE: EGA.OR.AT

PROFESSIONAL ADVICE FOR CREATIVE WORK

MICA - MUSIC AUSTRIA

FREE ADVICE FOR MUSIC PROFESSIONALS, INCLUDING CAREERS AND LEGAL OR CONTRACT QUESTIONS. CONSULTATIONS CAN ALSO TAKE PLACE IN ENGLISH AND ARE ARRANGED INDIVIDUALLY. LEGAL CONSULTATIONS WITH AN EXTERNAL LAWYER ARE MEDIATED THROUGH MICA.

CONTACT: 01 52104 0; OFFICE@MUSICAUSTRIA.AT; STIFTGASSE 29, 1070 WIEN

WEBSITE: WWW.MUSICAUSTRIA.AT

IG BILDENDE KUNST

PUBLIC INFORMATION ABOUT ARTISTS' WORKING CONDITIONS, FUNDING AND RELATED SERVICES. INDIVIDUAL ADVICE ON INSURANCE, RESIDENCE WORK, TAX AND SELECTED LEGAL MATTERS IS FREE FOR MEMBERS BY APPOINTMENT. MEMBERSHIP CONDITIONS AND FEES SHOULD BE CHECKED SEPARATELY.

CONTACT: 01 524 09 09; OFFICE@IGBILDENDEKUNST.AT

WEBSITE: IGBILDENDEKUNST.AT

IG AUTORINNEN AUTOREN

ADVICE AND REPRESENTATION FOR WRITERS. MEMBERSHIP IS FREE; COUNSELLING IS NOT CONDITIONAL ON MEMBERSHIP. ENQUIRE ABOUT PUBLISHING CONTRACTS AND RELEVANT PROFESSIONAL QUESTIONS. MEMBERSHIP BECOMES ACTIVE FOLLOWING CONFIRMATION.

CONTACT: 01 526 20 44 13; IG@LITERATURHAUS.AT; SEIDENGASSE 13, 1070 WIEN

WEBSITE: IGAUTORINNENAUTOREN.AT

QMA ARTIST CONSULTATION

GROUP CONSULTATION AND PEER EXCHANGE FOR ARTISTS NAVIGATING VIENNA'S CULTURAL SCENE, PARTICULARLY THOSE ENCOUNTERING EXCLUSION AFTER MOVING HERE. TOPICS INCLUDE FUNDING ROUTES, SPACES AND REFERRALS. CHECK ANNOUNCED DATES, BOOKING ARRANGEMENTS AND ANY PARTICIPATION CONDITIONS.

CONTACT: DATES AND CONTACT ROUTE ON THE PROGRAMME WEBSITE.

WEBSITE: WWW.QUESTIONMEANDANSWER.COM

CREATIVE FUNDING AND RIGHTS ORGANISATIONS

KUELTUER GEMMA!

WORK GRANTS AND FELLOWSHIPS SUPPORTING MIGRANT AND BIPOC ARTISTIC PRACTICE IN VIENNA. PUBLISHED PROGRAMMES DESCRIBE SIX MONTHS AT EUR 1,300 MONTHLY. CALLS ARE SELECTIVE AND TIME-LIMITED; READ THE SPECIFIC CURRENT CALL FOR ELIGIBILITY AND DATES. THIS IS PROJECT SUPPORT, NOT IMMEDIATE EMERGENCY CASH.

CONTACT: 01 208 33 82; OFFICE@KUELTUERGEMMA.AT

WEBSITE: KUELTUERGEMMA.AT

LSG OESTIG

RIGHTS AND SUPPORT ROUTES FOR PERFORMERS; PRODUCER-SIDE ARRANGEMENTS DIFFER. ELIGIBLE RIGHTS BENEFICIARIES CAN ASK ABOUT SOCIAL AND CULTURAL SUPPORT AND CURRENT CRITERIA. REGISTERING RIGHTS DOES NOT AUTOMATICALLY ESTABLISH ENTITLEMENT TO A GRANT.

CONTACT: OFFICIAL INFORMATION AND CONTACT ROUTE VIA OESTIG.

WEBSITE: WWW.OESTIG.AT

VDFS

SOCIAL AND CULTURAL SUPPORT ROUTES FOR ELIGIBLE AUDIOVISUAL RIGHTS BENEFICIARIES, INCLUDING CERTAIN PROFESSIONAL-DEVELOPMENT COSTS. MEMBERSHIP HISTORY, PROFESSIONAL ROLE AND APPLICATION CONDITIONS MATTER. CONSULT THE CURRENT SKE RULES RATHER THAN ASSUMING THAT EVERY FILM CREATOR QUALIFIES.

CONTACT: 01 504 76 20; SKE@VDFS.AT

WEBSITE: WWW.VDFS.AT

VAM

SOCIAL AND CULTURAL FUNDING UNDER THE AUDIOVISUAL RIGHTS ORGANISATION'S PUBLISHED SKE CONDITIONS. CHECK WHETHER THE APPLICANT, WORK AND PROPOSED COSTS FALL WITHIN THE PROGRAMME. FOLLOW THE OFFICIAL APPLICATION INSTRUCTIONS; IT IS NOT A GENERAL PUBLIC HARDSHIP BENEFIT.

CONTACT: SKE@VAM.CC

WEBSITE: WWW.VAM.CC

ART SPACES AND FURTHER INFORMATION

IMPROPER WALLS

INDEPENDENT EXHIBITIONS, EVENTS AND OCCASIONAL OPEN CALLS. ITS 2026 RENT-FREE SUMMER WORKSPACE CALL HAS CLOSED; IT SHOULD NOT BE PRESENTED AS CURRENTLY AVAILABLE ACCOMMODATION OR INCOME SUPPORT. WATCH THE OFFICIAL PROGRAMME FOR FUTURE CALLS AND CHECK ACCESS.

CONTACT: SAYHI@IMPROPERWALLS.COM

WEBSITE: IMPROPERWALLS.COM

PARKSIDE GALLERY

PRIVATE ART PROJECT SPACE WITH EXHIBITIONS AND VISITS BY APPOINTMENT. THIS IS A CULTURAL LISTING, NOT A FUNDING SCHEME OR GUARANTEED EXHIBITION OPPORTUNITY. CONTACT THE GALLERY ABOUT CURRENT VISITS AND ACCESS.

CONTACT: 0676 750 1121; PARKSIDEGALLERY@HARALDWOSCHITZ.COM; SCHADEKGASSE 5 TOP 9, 1060 WIEN

WEBSITE: WWW.HARALDWOSCHITZ.COM

SOZIALKOMPASS WIEN

A DIRECTORY OF VIENNA SOCIAL SERVICES, INCLUDING FOOD, HOUSING, COUNSELLING AND OTHER SUPPORT. USE THE RESPONSIBLE PROVIDER'S OWN PAGE TO CONFIRM CURRENT ARRANGEMENTS. IT CAN HELP LOCATE A SERVICE WHEN NONE OF THE LISTED ROUTES FITS.

CONTACT: CONTACTS ARE PROVIDED FOR INDIVIDUAL SERVICES IN THE DIRECTORY.

WEBSITE: WWW.SOZIALBERATUNGWIEN.AT

ADDITIONAL CULTURAL AND COMMUNITY LISTINGS

KUNSTZELLE AT WUK

AN INDEPENDENT INSTALLATION AND INTERVENTION SPACE IN A FORMER TELEPHONE BOOTH IN THE WUK COURTYARD. CURATED BY CHRISTINE BAUMANN AND PABLO CHIEREGHIN. THIS IS AN EXHIBITION SPACE, NOT A GENERAL HARDSHIP FUND. SEE THE OFFICIAL PROGRAMME FOR VISITS AND ENQUIRIES.

CONTACT: WUK, WAEHRINGER STRASSE 59, 1090 WIEN

WEBSITE: WWW.WUK.AT

AKADEMIE DER BILDENDEN KUENSTE WIEN

ART UNIVERSITY WITH A PUBLIC PROGRAMME OF EXHIBITIONS, TALKS AND OTHER EVENTS. CONSULT INDIVIDUAL EVENT PAGES ABOUT ADMISSION, BOOKING, LANGUAGE AND ACCESSIBILITY. PUBLIC EVENTS SHOULD NOT BE CONFUSED WITH ADMISSION TO A DEGREE PROGRAMME OR A GENERAL FUNDING SERVICE.

CONTACT: OFFICIAL EVENT PROGRAMME AND CONTACTS ON THE WEBSITE.

WEBSITE: WWW.AKBILD.AC.AT

LOOP

BAR, CLUB AND LIVE-MUSIC VENUE. CHECK THE PROGRAMME AND ADMISSION COST FOR EACH EVENT. A VENUE LISTING IS NOT A PROMISE OF A PERFORMANCE BOOKING, PAYMENT, FREE ENTRY OR FREE FOOD.

CONTACT: MUSIK@LOOP.CO.AT; STADTBAHNBOEGEN 26 27, 1080 WIEN

WEBSITE: LOOP.CO.AT

DER WIENER DEEWAN

RESTAURANT AT LIECHTENSTEINSTRASSE 10, 1090 WIEN. EARLIER NOTES RECORDED CONFLICTING INFORMATION ABOUT MINIMUM PAYMENT. CONFIRM CURRENT FOOD AND DRINK PRICES DIRECTLY; THIS GUIDE DOES NOT PRESENT IT AS GUARANTEED FREE FOOD OR VERIFY A MINIMUM PRICE.

CONTACT: 01 925 11 85

WEBSITE: WWW.DERWIENERDEEWAN.AT

BPPS - BLACK POLITICAL POWER SPACE

COMMUNITY AND CULTURAL ORGANISING. PUBLISHED EVENT DESCRIPTIONS ESTABLISH THIS NAME AND ABBREVIATION. CHECK CURRENT ANNOUNCEMENTS FOR ACCESS AND PRICES; THERE IS NO VERIFIED OPEN PUBLIC HARDSHIP-GRANT SCHEME LISTED HERE.

CONTACT: PUBLIC EVENT LISTING; USE THE ORGANISER CONTACT LINKED THERE.

WEBSITE: RA.CO

HEALTH AND SOCIAL ADVICE

FEM MED - REUMANNPLATZ

FREE HEALTH AND SOCIAL ADVICE, INCLUDING HELP UNDERSTANDING FINDINGS, FINDING DOCTORS, NAVIGATING THE HEALTH SYSTEM AND COMPLETING HEALTH-RELATED APPLICATIONS.

NO E-CARD OR APPOINTMENT IS NEEDED FOR AN INITIAL ASSESSMENT. ARRANGE AN APPOINTMENT FOR MORE DETAILED HEALTH, SOCIAL OR PSYCHOLOGICAL COUNSELLING. SUPPORT IS AVAILABLE IN SEVERAL LANGUAGES, INCLUDING ENGLISH.

ADDRESS: REUMANNPLATZ 7, 1100 WIEN

PHONE: 01 890 22 22

EMAIL: OFFICE@FEMMED.AT

WEBSITE: FEMMED.AT

STADT WIEN FRAUENZENTRUM

FREE, CONFIDENTIAL FIRST ADVICE FOR WOMEN WHO LIVE OR WORK IN VIENNA. TOPICS INCLUDE FINANCIAL AND SOCIAL QUESTIONS, WORK, FAMILY LAW AND PSYCHOLOGICAL SUPPORT.

ADVICE IS AVAILABLE IN GERMAN AND ENGLISH, BY TELEPHONE, EMAIL OR IN PERSON. BOOK DETAILED IN-PERSON AND LEGAL CONSULTATIONS BY PHONE; APPOINTMENTS CANNOT BE BOOKED BY EMAIL.

ADDRESS: RATHAUSSTRASSE 2, 1010 WIEN

PHONE: 01 408 70 66

EMAIL: FRAUENZENTRUM@WIEN.AT

WEBSITE: WWW.WIEN.GV.AT

FEM SUED

HEALTH AND PSYCHOSOCIAL COUNSELLING FOR WOMEN AND GIRLS, INCLUDING STRESSFUL LIFE CHANGES, MENTAL WELLBEING, RELATIONSHIPS AND SOCIAL OR WORK CONCERNS. ADVICE IS AVAILABLE IN SEVERAL LANGUAGES.

THE INITIAL CONSULTATION IS FREE. FURTHER COUNSELLING IS LISTED AT EUR 15 PER SESSION, WITH REDUCTIONS POSSIBLE. ASK ABOUT THE COST BEFORE BOOKING.

ADDRESS: KUNDRATSTRASSE 3, KLINIK FAVORITEN, 1100 WIEN

PHONE: 01 60191 5201

EMAIL: KFN.FEMSUED@GESUNDHEITSVERBUND.AT

WEBSITE: FEMSUED.AT

FRAUEN BERATEN FRAUEN

COUNSELLING FOR WOMEN ON RELATIONSHIPS, SEPARATION, WORK, SOCIAL QUESTIONS AND PERSONAL WELLBEING. PERSONAL APPOINTMENTS ARE ARRANGED THROUGH THE COUNSELLING TELEPHONE.

AN ANONYMOUS, FREE ONLINE COUNSELLING SERVICE IS AVAILABLE THROUGH THE OFFICIAL WEBSITE. ASK ABOUT THE CONDITIONS AND ANY FEES FOR OTHER OFFERS, INCLUDING THERAPY.

PHONE: 01 587 67 50

WEBSITE: FRAUENBERATENFRAUEN.AT

WORK, TRAINING AND HEALTH

FIT2WORK

FREE SUPPORT FOR WORKING-AGE PEOPLE WHOSE PHYSICAL OR MENTAL HEALTH AFFECTS THEIR WORK OR RETURN TO WORK. ADVICE CAN INCLUDE ASSESSING THE SITUATION, PLANNING NEXT STEPS AND FINDING SUITABLE SUPPORT.

ARRANGE AN APPOINTMENT THROUGH THE NATIONAL HOTLINE AND ASK FOR THE VIENNA SERVICE. THIS IS COUNSELLING AND COORDINATION; IT DOES NOT AUTOMATICALLY PROVIDE A CASH PAYMENT.

PHONE: 0800 500 118

WEBSITE: WWW.OESTERREICH.GV.AT

WAFF - CAREER AND FURTHER-TRAINING ADVICE

FREE CAREER AND FURTHER-TRAINING ADVICE FOR EMPLOYED VIENNA RESIDENTS. STAFF HELP IDENTIFY SUITABLE TRAINING AND POSSIBLE FUNDING.

FUNDING HAS ITS OWN CONDITIONS. ASK WHICH OFFER FITS YOUR EMPLOYMENT SITUATION; THE WAFF INFORMATION LINE CAN POINT TO ALTERNATIVES WHEN THIS SERVICE IS UNSUITABLE.

PHONE: 01 217 48 555

EMAIL: BBE@WAFF.AT

WEBSITE: WWW.WAFF.AT

BILDUNGSBERATUNG IN WIEN

FREE, CONFIDENTIAL EDUCATION AND CAREER GUIDANCE. TOPICS INCLUDE CHANGING DIRECTION, ADULT EDUCATION, QUALIFICATIONS AND POSSIBLE TRAINING FUNDING.

CONTACT THE NETWORK TO FIND THE RIGHT VIENNA ADVISER AND FORMAT. ADVICE CAN BE GIVEN BY PHONE, ONLINE OR IN PERSON.

PHONE: 0800 20 79 59

EMAIL: INFO@BILDUNGSBERATUNG-WIEN.AT

WEBSITE: WWW.BILDUNGSBERATUNG-WIEN.AT

DISABILITY AND PATIENT RIGHTS

BEHINDERTENANWALTSCHAFT

ADVICE AND SUPPORT FOR PEOPLE WHO BELIEVE THEY HAVE EXPERIENCED DISABILITY DISCRIMINATION UNDER FEDERAL DISABILITY-EQUALITY OR EMPLOYMENT-EQUALITY LAW.

THE HOTLINE IS FREE. ARRANGE AN APPOINTMENT FOR AN IN-PERSON CONSULTATION; THE EASTERN REGIONAL OFFICE IS IN VIENNA.

ADDRESS: BABENBERGERSTRASSE 5 4, 1010 WIEN

PHONE: 0800 80 80 16

EMAIL: OFFICE@BEHINDERTENANWALTSCHAFT.GV.AT

WEBSITE: SOZIALMINISTERIUMSERVICE.GV.AT

BIZEPS - ZENTRUM FUER SELBSTBESTIMMTES LEBEN

PEER COUNSELLING FOR DISABLED PEOPLE AND THEIR RELATIVES ABOUT EVERYDAY LIFE AND LIVING INDEPENDENTLY. ADVISERS SHARE RELEVANT EXPERIENCE OF DISABILITY.

BOOK IN ADVANCE. CONSULTATIONS CAN TAKE PLACE AT THE VIENNA OFFICE OR BY VIDEO. ASK ABOUT THE ARRANGEMENTS THAT FIT YOUR NEEDS.

ADDRESS: SCHOENNGASSE 15-17 4, 1020 WIEN

PHONE: 01 523 89 21

EMAIL: OFFICE@BIZEPS.OR.AT

WEBSITE: WWW.BIZEPS.OR.AT

WAG ASSISTENZGENOSSENSCHAFT

ADVICE ABOUT PERSONAL ASSISTANCE, THE APPLICATION PROCESS AND POSSIBLE FUNDING FOR WORK, EDUCATION OR EVERYDAY LIFE.

ELIGIBILITY AND FUNDING DEPEND ON THE PURPOSE AND RESPONSIBLE AUTHORITY. ASK WHICH SCHEME APPLIES AND CONFIRM ANY PERSONAL COSTS BEFORE AGREEING TO ASSISTANCE.

PHONE: 01 798 53 55

EMAIL: OFFICE@WAG.OR.AT

WEBSITE: WWW.WAG.OR.AT

WIENER PFLEGE- UND PATIENTENANWALTSCHAFT

FREE INFORMATION AND SUPPORT ABOUT PATIENT AND CARE RIGHTS, COMPLAINTS AND SUSPECTED TREATMENT OR CARE ERRORS INVOLVING SERVICES WITHIN ITS REMIT IN VIENNA.

THE WPPA CAN HELP WITH OUT-OF-COURT RESOLUTION. IT DOES NOT REPRESENT PEOPLE BEFORE COURTS OR AUTHORITIES AND DOES NOT PROVIDE MEDICAL DIAGNOSIS OR TREATMENT ADVICE.

ADDRESS: RAMPERSTORFFERGASSE 67, 1050 WIEN

PHONE: 01 587 12 04

EMAIL: POST@WPA.WIEN.GV.AT

WEBSITE: WWW.WIEN.GV.AT

WITAF SOZIALBERATUNG WIEN

FREE, CONFIDENTIAL SOCIAL COUNSELLING IN AUSTRIAN SIGN LANGUAGE FOR DEAF AND HARD-OF-HEARING PEOPLE WITH THEIR MAIN RESIDENCE IN VIENNA.

HELP INCLUDES FORMS, OFFICIAL LETTERS, HOUSING QUESTIONS, MONEY PROBLEMS AND DEALINGS WITH AUTHORITIES. BOOK A PERSONAL, VIDEO OR CHAT APPOINTMENT. THE SOCIAL-ADVICE SERVICE WORKS IN SIGN LANGUAGE.

ADDRESS: KLEINE PFARRGASSE 33, 3RD FLOOR, 1020 WIEN

PHONE: 01 214 58 74

EMAIL: SOZIALBERATUNG@WITAF.AT

WEBSITE: WWW.WITAF.AT

DAY CENTRES AND EMERGENCY SHELTER

OBDACH JOSI

FREE DAY CENTRE FOR HOMELESS ADULTS. NO REGISTRATION IS REQUIRED. FACILITIES INCLUDE SHOWERS, TOILETS, WASHING MACHINES, REST AREAS, INTERNET ACCESS AND A KITCHEN.

BASIC FOOD AND TEA ARE FREE. SOCIAL WORKERS CAN HELP WITH DOCUMENTS, SUPPORT APPLICATIONS AND ROUTES TO SLEEPING PLACES OR HOUSING. A POSTAL ADDRESS CAN BE ARRANGED.

ADDRESS: U6 STATION JOSEFSTAEDTER STRASSE, 1080 WIEN

PHONE: 01 245 24 40 120

EMAIL: OBDACH.JOSI@FSW.AT

WEBSITE: WWW.OBDACH.WIEN

OBDACH AXXEPT

FREE DAY CENTRE FOR HOMELESS YOUNG ADULTS AGED 18 TO 34. NO REGISTRATION IS REQUIRED. INCLUDES SHOWERS, LAUNDRY FACILITIES, A SHARED KITCHEN, INTERNET ACCESS AND PLACES TO REST.

STAFF ADVISE ABOUT DOCUMENTS, AUTHORITIES AND SLEEPING OR HOUSING OPTIONS. FOOD, HYGIENE PRODUCTS AND CLOTHING CAN BE PROVIDED FOR URGENT NEEDS.

ADDRESS: ESTERHAZYGASSE 18, ENTRANCE AT GUMPENDORFER STRASSE 64, 1060 WIEN

PHONE: 01 245 24 40 110

EMAIL: OBDACH.AXXEPT@FSW.AT

WEBSITE: WWW.OBDACH.WIEN

VINZIRAST NOTSCHLAFSTELLE

NIGHT SHELTER FOR HOMELESS ADULTS, REGARDLESS OF GENDER, ORIGIN OR RESIDENCE STATUS. PROVIDES A BED, EVENING MEAL AND BREAKFAST; CLOTHING IS AVAILABLE WHEN NEEDED. DOGS ARE WELCOME.

ADMISSION IS NORMALLY 18:30 TO 21:00 EVERY DAY. BEDS CANNOT BE RESERVED AND PLACES ARE LIMITED. CONTACT THE SHELTER ABOUT CURRENT ARRANGEMENTS AND ANY CONTRIBUTION BEFORE TRAVELLING.

ADDRESS: WILHELMSTRASSE 10, 1120 WIEN

PHONE: 01 810 74 32

EMAIL: KONTAKT@VINZIRAST.AT

WEBSITE: WWW.VINZIRAST.AT

QUEER SUPPORT AND COMMUNITY - 25 ORGANISATIONS AND GROUPS

VIENNA-BASED ORGANISATIONS AND SERVICES, PLUS AUSTRIAN NETWORKS ACCESSIBLE FROM VIENNA. INCLUDES ADVICE, RIGHTS, HEALTH, PEER SUPPORT, FAMILIES, SPORT, WORK AND CULTURE. SOME OFFERS ARE FREE; MEMBERSHIP, TESTS, THERAPY OR EVENTS MAY HAVE FEES. CHECK THE INDIVIDUAL ENTRY AND BOOKING CONDITIONS. CHECKED 30 OCTOBER 2026.

1. HOSI WIEN

LGBTIQ ADVOCACY AND COMMUNITY ORGANISATION. OFFERS GROUPS, ACTIVITIES AND CONNECTIONS THROUGH ITS COMMUNITY CENTRE, DAS GUGG. CHECK THE CURRENT GROUP PROGRAMME, PARTICIPATION CONDITIONS AND ANY EVENT FEES.

PHONE: 0660 216 66 05. PERSONAL OFFICE VISITS BY APPOINTMENT.

OFFICIAL LINK: HOSIWIEN.AT KONTAKT

---

2. TUERKIS ROSA LILA VILLA TIPP

FREE, ANONYMOUS PEER ADVICE FOR QUEER PEOPLE AND THOSE CLOSE TO THEM. COVERS IDENTITY, COMING OUT, RELATIONSHIPS, DISCRIMINATION AND EVERYDAY QUESTIONS. ADVICE IS AVAILABLE IN ENGLISH AND SEVERAL OTHER LANGUAGES. CHECK CURRENT DROP-IN OR BOOKING ARRANGEMENTS.

PHONE: 01 586 81 50. EMAIL: BERATUNG@DIEVILLA.AT. ADDRESS: LINKE WIENZEILE 102, 1060 WIEN.

OFFICIAL LINK: BERATUNG.DIEVILLA.WIEN

---

3. COURAGE

QUEER COUNSELLING ORGANISATION OFFERING SUPPORT ON SEXUALITY, RELATIONSHIPS, IDENTITY AND FAMILY MATTERS FOR LGBTQI PEOPLE AND RELATIVES. ASK THE VIENNA TEAM ABOUT THE APPROPRIATE SERVICE, APPOINTMENT AND ANY THERAPY COSTS; COUNSELLING AND THERAPY ARRANGEMENTS DIFFER.

VIENNA: 01 585 69 66. EMAIL: INFO@COURAGE-BERATUNG.AT

OFFICIAL LINK: WWW.COURAGE-BERATUNG.AT

---

4. RECHTSKOMITEE LAMBDA

FREE, ANONYMOUS FIRST LEGAL ADVICE ON QUESTIONS CONNECTED WITH LESBIAN, GAY, BI, TRANS AND INTERSEX LIFE, IN COOPERATION WITH COURAGE. TOPICS INCLUDE RELATIONSHIPS, HOUSING, INHERITANCE, WORK AND DISCRIMINATION. FURTHER REPRESENTATION IS SEPARATE. BOOK THROUGH COURAGE.

BOOKING: 01 585 69 66. GENERAL: 01 876 30 61; OFFICE@RKLAMBDA.AT

OFFICIAL LINK: RKLAMBDA.AT SERVICES RECHTSBERATUNG

---

5. WAST - VIENNA LGBTIQ ANTI-DISCRIMINATION OFFICE

PUBLIC SERVICE OFFERING FREE, ANONYMOUS ADVICE ABOUT DISCRIMINATION CONNECTED WITH SEXUAL ORIENTATION OR GENDER IDENTITY. PEOPLE CLOSE TO THOSE AFFECTED CAN ALSO SEEK SUPPORT. PERSONAL MEETINGS REQUIRE AN APPOINTMENT; AUSTRIAN SIGN LANGUAGE ADVICE IS POSSIBLE.

PHONE: 01 4000 81449. EMAIL: WAST@POST.WIEN.GV.AT

OFFICIAL LINK: WWW.WIEN.GV.AT KONTAKT WAST-BERATUNG

6. QUEER BASE

SUPPORT FOR LGBTQI PEOPLE WHO HAVE FLED TO AUSTRIA, INCLUDING ASYLUM-RELATED LEGAL ADVICE, SOCIAL AND COMING-OUT COUNSELLING AND COMMUNITY CONNECTIONS. THE LEGAL SERVICE CONCERNS ASYLUM PROCEEDINGS RATHER THAN GENERAL RESIDENCE ADVICE. ALSO LISTED IN THE MIGRANT-SUPPORT SECTION.

PHONE: 0664 659 41 71. EMAIL: ASYLUM@QUEERBASE.AT

OFFICIAL LINK: QUEERBASE.AT

---

7. AFRO RAINBOW AUSTRIA

ORGANISATION BY AND FOR LGBTQI MIGRANTS FROM AFRICAN COUNTRIES. OFFERS COMMUNITY CONNECTIONS, EMPOWERMENT, VISIBILITY AND ACTIVITIES. CHECK THE CURRENT PROGRAMME AND PARTICIPATION ARRANGEMENTS. ALSO LISTED IN THE MIGRANT-SUPPORT SECTION.

EMAIL: OFFICE@AFRORAINBOW.AT

OFFICIAL LINK: AFRORAINBOW.AT

---

8. TRANSX

ASSOCIATION FOR TRANSGENDER PEOPLE OFFERING PERSONAL ADVICE, EMAIL SUPPORT, INFORMATION AND GROUP MEETINGS. FRIENDS, RELATIVES AND PEOPLE INTERESTED IN THE SUBJECT ARE WELCOME AT CLUB EVENINGS. CONFIRM THE CURRENT VENUE BEFORE ATTENDING.

PHONE: 0680 241 47 48. EMAIL: TRANSX@TRANSX.AT

OFFICIAL LINK: WWW.TRANSX.AT

9. TRANSGENDER TEAM AUSTRIA - TTA

PEER ADVICE AND INFORMATION FOR TRANS, INTERSEX AND HOMOSEXUAL PEOPLE. CAN HELP PEOPLE NAVIGATE SUPPORT NETWORKS AND FIND RELEVANT PRACTITIONERS. CONTACT THE TEAM ABOUT THE FORM OF SUPPORT AND APPOINTMENT ARRANGEMENTS.

PHONE: 0676 375 10 21 OR 0677 625 166 13. EMAIL: INFO@TRANSGENDER-TEAM.AT

OFFICIAL LINK: TRANSGENDER-TEAM.AT KONTAKT

---

10. VIMOE - VIENNA

INTERSEX COMMUNITY ORGANISATION WITH A VIENNA BRANCH. SUPPORTS PEOPLE WITH VARIATIONS OF SEX CHARACTERISTICS AND RELATIVES THROUGH COMMUNITY WORK AND ADVOCACY; ITS VARGES SERVICE OFFERS PEER COUNSELLING. CHECK VIENNA ACTIVITIES AND ACCESS DIRECTLY.

VIENNA: WIEN@VIMOE.AT. CENTRAL PHONE: 0732 28700 200; INFO@VIMOE.AT

OFFICIAL LINK: VIMOE.AT

---

11. VENIB - VEREIN NICHT BINAER

EXCHANGE, MUTUAL SUPPORT AND ADVOCACY FOR NON-BINARY PEOPLE. PROVIDES COMMUNITY CONNECTIONS AND INFORMATION ON GENDER DIVERSITY. ASK ABOUT CURRENT GROUPS, WAYS TO PARTICIPATE AND ACCESS ARRANGEMENTS.

EMAIL: INFO@VENIB.AT

OFFICIAL LINK: VENIB.AT ABOUT

---

12. CHA(I)NGE - TRANS PEER GROUP VIENNA

PEER ASSOCIATION FOR PEOPLE ASSIGNED FEMALE AT BIRTH WHO DO NOT IDENTIFY WITH THAT ASSIGNMENT, OR ONLY PARTLY DO SO. INCLUDES TRANS MEN, NON-BINARY AND GENDERQUEER PEOPLE. OFFERS MEETINGS, EXCHANGE AND PRACTICAL COMMUNITY ACTIVITIES.

EMAIL: INFO@CHAINGEPEERGROUP.AT. CURRENT MEETINGS AND REGISTRATION ON THE WEBSITE.

OFFICIAL LINK: CHAINGEPEERGROUP.AT

---

13. TRANS FEMME FATALE

ASSOCIATION SUPPORTING TRANSFEMININE AND NON-BINARY PEOPLE THROUGH COMMUNITY, VISIBILITY, RIGHTS ADVOCACY AND EDUCATIONAL WORK. CHECK THE CURRENT MEETING TARGET GROUP AND PARTICIPATION DETAILS BEFORE ATTENDING.

EMAIL: TFF@TRANSFEMME.AT

OFFICIAL LINK: TRANSFEMME.AT

---

14. FAMOS REGENBOGENFAMILIENZENTRUM WIEN

SUPPORT AND CONNECTIONS FOR RAINBOW FAMILIES AND LGBTQIA PEOPLE CONSIDERING PARENTHOOD. THE VIENNA CENTRE OFFERS PSYCHOSOCIAL AND LEGAL ADVICE, THEMED GROUPS, FAMILY ACTIVITIES AND EDUCATION. ASK ABOUT BOOKINGS AND COSTS FOR THE CHOSEN OFFER.

VIENNA CENTRE: OFFICE@RBFZ-WIEN.AT. ASSOCIATION: 0677 610 65 107; FAMOS@REGENBOGENFAMILIEN.AT

OFFICIAL LINK: WWW.REGENBOGENFAMILIEN.AT VEREIN BUNDESLAENDER WIEN

---

15. AIDS HILFE WIEN

SEXUAL-HEALTH ORGANISATION SERVING A BROAD PUBLIC, WITH RELEVANT QUEER-COMMUNITY OFFERS. PROVIDES INFORMATION, TESTING AND COUNSELLING; PSYCHOLOGICAL SUPPORT ON SEXUAL HEALTH AND DIVERSITY IS FREE. TEST FEES VARY BY TEST. BOOK AND CONFIRM COSTS BEFOREHAND.

ADVICE: 01 599 37 8426; BERATUNG@AIDS-HILFE-WIEN.AT. APPOINTMENTS: 01 599 37 22.

OFFICIAL LINK:
AIDS.AT TESTS-UND-BERATUNG BERATUNGSANGEBOTE

---

16. QUEERCONNEXION

VIENNA ASSOCIATION PROVIDING QUEER EDUCATION AND ANTI-DISCRIMINATION WORKSHOPS FOR YOUNG PEOPLE, SCHOOLS, EDUCATORS, ORGANISATIONS AND WORKPLACES. OFFERS LEARNING AND EXCHANGE RATHER THAN INDIVIDUAL LEGAL OR CLINICAL CARE. ASK ABOUT FUNDING, FEES AND BOOKING.

EMAIL: INFO@QUEERCONNEXION.AT. WORKSHOP REQUEST FORM ON THE WEBSITE.

OFFICIAL LINK: QUEERCONNEXION.AT

---

17. QWIEN

QUEER CULTURAL CENTRE, ARCHIVE AND LIBRARY MAKING QUEER HISTORY VISIBLE. OFFERS EXHIBITIONS AND A PUBLIC PROGRAMME. CHECK CURRENT ADMISSION, LIBRARY ACCESS, ACCESSIBILITY AND EVENT BOOKING.

CONTACT: USE THE OFFICIAL VISITOR AND CONTACT PAGES.

OFFICIAL LINK: WWW.QWIEN.AT

18. SPORTVEREIN AUFSCHLAG

QUEER SPORTS ASSOCIATION WITH SEVERAL ACTIVITIES AND SPORT-SPECIFIC CONTACTS. OFFERS OPPORTUNITIES FOR EXERCISE AND COMMUNITY. ASK ABOUT TRIAL SESSIONS, MEMBERSHIP, EQUIPMENT AND FEES FOR THE CHOSEN SPORT.

GENERAL QUESTIONS: 0660 284 49 13; MAUD@AUFSCHLAG.ORG. SPORT-SPECIFIC CONTACTS ON THE WEBSITE.

OFFICIAL LINK: WWW.AUFSCHLAG.ORG KONTAKT

---

19. VISIBILITY AUSTRIA

VIENNA-BASED COMMUNITY FOR PEOPLE UNDER THE BI AND PAN UMBRELLA, INCLUDING PEOPLE EXPLORING THEIR IDENTITY. COMMUNITY MEETUPS ARE LISTED THROUGH HOSI WIEN. CHECK THE ORGANISER'S CURRENT ANNOUNCEMENTS FOR DATES AND ACCESS.

CONTACT ROUTE: @VISIBILITYAUSTRIA ON INSTAGRAM; MEETUP INFORMATION IN THE HOSI CALENDAR.

OFFICIAL LINK: HOSIWIEN.AT EVENTS

---

20. QUEERAMNESTY AUSTRIA

VOLUNTEER GROUP WITHIN AMNESTY INTERNATIONAL AUSTRIA WORKING ON LGBTQIA HUMAN RIGHTS AND SUPPORTING PEOPLE PERSECUTED BECAUSE OF SEXUAL ORIENTATION OR GENDER IDENTITY. CONTACT ABOUT CAMPAIGNING AND INVOLVEMENT; IT IS NOT A GENERAL INDIVIDUAL ADVICE SERVICE.

EMAIL: QUEER@AMNESTY.AT

OFFICIAL LINK: WWW.AMNESTY.AT THEMEN LGBTQIAPLUS-RECHTE

21. QUEER GLAUBEN WIEN

INDEPENDENT GROUP EXPLORING QUEER LIFE, FAITH, RELIGION AND SOCIETY. OFFERS CONVERSATION, COMMUNITY, ECUMENICAL ACTIVITIES AND CULTURAL OUTINGS. OPEN TO PEOPLE OF DIFFERENT RELIGIONS AND WORLDVIEWS. CHECK THE CURRENT PROGRAMME AND MEETING ARRANGEMENTS.

EMAIL: HALLO@QUEERGLAUBEN.AT. CURRENT PROGRAMME AND CONTACTS ON THE WEBSITE.

OFFICIAL LINK: WWW.QUEERGLAUBEN.AT

---

22. AUSTRIAN GAY PROFESSIONALS - AGPRO

PROFESSIONAL NETWORK FOR GAY ENTREPRENEURS, MANAGERS AND PEOPLE IN RESPONSIBLE ROLES. OFFERS PROFESSIONAL CONNECTIONS AND EXCHANGE. ASK ABOUT MEMBERSHIP, GUEST PARTICIPATION AND EVENT CHARGES.

EMAIL: INFO@AGPRO.AT

OFFICIAL LINK: AGPRO.AT

---

23. QUEER BUSINESS WOMEN - QBW

PROFESSIONAL NETWORK FOR LESBIAN AND QUEER WOMEN, INCLUDING PEOPLE WHO ARE SELF-EMPLOYED, STUDYING, JOB-SEEKING OR CHANGING DIRECTION. MEMBERSHIP IS PAID; SOME EVENTS WELCOME NON-MEMBERS FREE OR FOR A CONTRIBUTION. CHECK THE EVENT CONDITIONS.

EMAIL: NETZWERK@QBW.AT

OFFICIAL LINK: QBW.AT

---

24. PLANET 10

QUEER, PARTICIPATORY AND FEMINIST CULTURAL ASSOCIATION AND COMMUNITY SPACE. CHECK ITS PROGRAMME FOR MEETINGS, ACTIVITIES, ACCESSIBILITY AND PARTICIPATION COSTS. IT IS A COMMUNITY AND CULTURAL RESOURCE.

EMAIL: INFO@PLANET10WIEN.AT. ADDRESS: PERNERSTORFERGASSE 12, 1100 WIEN.

OFFICIAL LINK: WWW.PLANET10WIEN.AT KONTAKT

---

25. QUEER MUSEUM VIENNA

ORGANISATION AND EXHIBITION PROJECT MAKING QUEER ART AND CULTURE VISIBLE IN VIENNA. CHECK THE CURRENT EXHIBITION LOCATION, PROGRAMME, OPENING TIMES AND ANY ADMISSION CHARGE.

CONTACT: USE THE OFFICIAL WEBSITE FOR CURRENT EXHIBITIONS AND ENQUIRIES.

OFFICIAL LINK: WWW.QUEERMUSEUMVIENNA.COM

FURTHER DIRECTORY: CITY OF VIENNA - QUEER COMMUNITY

ADDITIONAL FREE LEGAL HELP

FREE LAWYERS AND LEGAL ADVICE

FREE FIRST ADVICE DOES NOT AUTOMATICALLY INCLUDE A LAWYER FOR THE FULL CASE. THE BAR ASSOCIATION FIRST CONSULTATION AND COURT LEGAL-AID ROUTE ARE EXPLAINED EARLIER. THE SPECIALIST SERVICES BELOW HAVE THEIR OWN REMIT AND ELIGIBILITY.

BRING OFFICIAL LETTERS AND DEADLINES. ASK ABOUT FEES BEFORE FURTHER WORK.

OFFICIAL LINK: WWW.OESTERREICH.GV.AT DE THEMEN GESETZE UND RECHT BUERGERSERVICE RECHTSAUSKUENFTE SEITE.980300

AMTSTAG - COURT ADVICE

FREE COURT ADVICE FOR AN EXISTING CASE OR CONCRETE PLANS TO BRING PROCEEDINGS. UNREPRESENTED PEOPLE CAN HAVE CERTAIN APPLICATIONS AND STATEMENTS RECORDED. THIS IS LIMITED TO COURT-RELATED MATTERS. CHECK THE RESPONSIBLE COURT AND APPOINTMENT REQUIREMENTS.

CONTACT: FIND YOUR COURT THROUGH JUSTIZ.GV.AT.

OFFICIAL LINK: WWW.OESTERREICH.GV.AT DE THEMEN G ESETZE UND RECHT BUERGERSERVICE RECHTSAUSKUE NFTE SEITE.980300

NOTARIES - FREE FIRST LEGAL INFORMATION

THE FIRST LEGAL INFORMATION IN A NOTARY OFFICE IS FREE WITHIN THE NOTARY'S AREAS OF WORK, SUCH AS INHERITANCE OR PROPERTY MATTERS. FURTHER ADVICE, DOCUMENT PREPARATION AND TRANSACTIONS CAN COST MONEY; AGREE FEES FIRST.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.BMJ.GV.AT SERVICE BUERGERSERVI CE RECHTSAUSK C3 BCNFTE.HTML

GLEICHBEHANDLUNGSANWALTSCHAFT

FREE, CONFIDENTIAL SUPPORT ABOUT DISCRIMINATION WITHIN EQUAL-TREATMENT LAW. THE SERVICE CAN ASSESS OPTIONS AND SUPPORT NEXT STEPS. IT IS A STATUTORY EQUALITY BODY RATHER THAN A PRIVATE LAW FIRM. CONTACT PROMPTLY IF DEADLINES APPLY.

PHONE: 0800 20 61 19

OFFICIAL LINK: WWW.GLEICHBEHANDLUNGSANWALTSCHAF T.GV.AT UNSER-ANGEBOT BERATUNG-UND-UNTERSTUETZU NG.HTML

WIENXTRA - LAWYER FIRST CONSULTATION

FREE FIRST ADVICE FROM A LAWYER FOR YOUNG PEOPLE AND YOUNG ADULTS, WITH THE YOUTH INFORMATION TEAM ALSO PRESENT. ASK ABOUT THE CURRENT SESSION AND ACCESS ARRANGEMENTS. THE YOUTH INFORMATION SERVICE GENERALLY SERVES PEOPLE UP TO AGE 25 AND THEIR SUPPORT NETWORK.

PHONE: 01 909 4000 84100. EMAIL: JUGENDINFOWIEN@WIENXTRA.AT

OFFICIAL LINK: WIENXTRA.AT INFORMATIONEN INFOS-A-Z INFO ANWALTLICHE-ERSTBERATUNG-IN-DER-JUGENDINFO

BBU - ASYLUM AND IMMIGRATION PROCEEDINGS

FREE LEGAL ADVICE AND REPRESENTATION WITHIN THE BBU STATUTORY REMIT, INCLUDING RELEVANT ASYLUM AND RETURN PROCEEDINGS. THIS IS NOT GENERAL IMMIGRATION ADVICE FOR EVERY RESIDENCE SITUATION. CONTACT THE VIENNA OFFICE ABOUT WHETHER YOUR CASE FALLS WITHIN ITS SERVICE.

PHONE: 01 2676 8709 458. EMAIL: RECHTSBERATUNG.WIEN@BBU.GV.AT

OFFICIAL LINK: WWW.BBU.GV.AT WAS-WIR-TUN RECHTSBERATUNG-STANDORTE-OEFFNUNGSZEITEN

VOLKSANWALTSCHAFT

FREE COMPLAINTS ROUTE FOR PROBLEMS WITH AUSTRIAN PUBLIC AUTHORITIES. ANYONE MAY COMPLAIN REGARDLESS OF NATIONALITY OR RESIDENCE. THIS IS AN OMBUDSMAN SERVICE, NOT YOUR LAWYER IN A PRIVATE DISPUTE.

PHONE: 0800 223 223. EMAIL: POST@VOLKSANWALTSCHAFT.GV.AT

OFFICIAL LINK: VOLKSANWALTSCHAFT.GV.AT FUER-PROBLEME-MIT-BEHOERDEN BESCHWERDEWEGWEISER

WIEN - ANTI-DISCRIMINATION OFFICE

FREE, CONFIDENTIAL ADVICE ON DISCRIMINATION WITHIN THE SCOPE OF VIENNA ANTI-DISCRIMINATION LAW. THE INDEPENDENT CITY OFFICE PROVIDES INFORMATION, SUPPORT AND CONCILIATION. USE THE OFFICIAL CONTACT FORM TO EXPLAIN YOUR SITUATION.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT ZUSAMMENLEBEN ANTI DISKRIMINIERUNG

HOUSING-LAW CONCILIATION OFFICE

FREE PROCEEDINGS BEFORE THE VIENNA HOUSING-LAW CONCILIATION AUTHORITY FOR MATTERS WITHIN ITS REMIT, INCLUDING CERTAIN RENT AND OPERATING-COST DISPUTES. IT IS AN AUTHORITY RATHER THAN A TENANT REPRESENTATIVE. ARRANGE PERSONAL VISITS IN ADVANCE.

PHONE: 01 4000 74498. EMAIL: KS@MA50.WIEN.GV.AT

OFFICIAL LINK: WWW.WIEN.GV.AT WOHNEN SCHLICHTUNGSSTELLE-WOHNRECHT

JUSTIZ-OMBUDSSTELLE WIEN

FREE CONTACT FOR QUESTIONS OR COMPLAINTS ABOUT COURT ADMINISTRATION, DELAYS AND COURT STAFF. IT CANNOT CHANGE JUDGMENTS, INTERVENE IN PROCEEDINGS OR GIVE GENERAL LEGAL ADVICE.

PHONE: 0800 800 440 11. EMAIL: JUSTIZOMBUDSSTELLE.WIEN@JUSTIZ.GV.AT

OFFICIAL LINK: WWW.JUSTIZ.GV.AT OLG-WIEN OBERLANDESGERICHT-WIEN JUSTIZ-OMBUDSSTELLE.2C94848642280636014 2D7A8EB5926F3.DE.HTML

ARBEITERKAMMER WIEN - WORK RIGHTS

ADVICE ABOUT EMPLOYMENT CONTRACTS, WAGES, TERMINATION AND OTHER EMPLOYMENT-LAW QUESTIONS. MEMBERSHIP AND THE SUBJECT OF THE CASE DETERMINE INDIVIDUAL SUPPORT AND REPRESENTATION; ASK THE TEAM TO CONFIRM COVERAGE. PUBLIC INFORMATION IS AVAILABLE ONLINE.

PHONE: 01 50165 1201

OFFICIAL LINK:
WIEN.ARBEITERKAMMER.AT KONTAKT-ARBEITSRECHT

---

30 MORE GENERAL VIENNA LINKS

1. BUECHEREIEN WIEN

LIBRARY BRANCHES, READING, LEARNING AND EVENTS. CHECK BORROWING FEES, EXEMPTIONS AND INDIVIDUAL EVENT BOOKING.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: BUECHEREIEN.WIEN.GV.AT

---

2. STARTWIEN

FREE ORIENTATION AND INFORMATION EVENTS FOR NEW ARRIVALS, WITH MULTILINGUAL INFORMATION ON LIFE IN VIENNA.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK:
WWW.WIEN.GV.AT ZUSAMMENLEBEN STARTWIEN

---

3. GERMAN COURSES FOR ADULTS

CITY GUIDE TO GERMAN LEARNING OPTIONS AND PROVIDERS. FEES AND ELIGIBILITY DIFFER BETWEEN COURSES.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT ZUSAMMENLEBEN DEU TSCHKURSE-ERWACHSENE

---

4. WIENER SPRACHEN APP

LANGUAGE AND ORIENTATION INFORMATION LINKED TO THE CITY INTEGRATION PROGRAMME. SEE THE PLATFORM FOR ACCESS AND AVAILABLE LANGUAGES.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: SPRACHEN.WIEN.GV.AT

---

5. GERMAN PRACTICE AT THE LIBRARIES

FREE GERMAN PRACTICE AND LEARNING SUPPORT. CHECK THE BRANCH, FORMAT, REGISTRATION AND AVAILABLE PLACES.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: BUECHEREIEN.WIEN.GV.AT B C3 BCCHEREI EN-WIEN ANGEBOTE INTERKULTURELLES DEUTSCH-LER NEN

---

6. DIGITAL UEBERALL

FREE INTRODUCTORY DIGITAL-SKILLS WORKSHOPS. USE THE PROGRAMME LISTINGS TO FIND VIENNA SESSIONS AND BOOK A PLACE.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.DIGITALAUSTRIA.GV.AT KOMPETENZ EN DIGITAL-UEBERALL-ANGEBOTE.HTML

---

7. FREE MUSEUM ENTRY - CITY DIRECTORY

FIND MUSEUMS WITH FREE ENTRY AND AGE-BASED OFFERS. CHECK EACH MUSEUM'S CONDITIONS AND WHICH EXHIBITIONS ARE INCLUDED.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT KULTUR GRATIS-MUSEUM

8. WIEN MUSEUM

THE PERMANENT EXHIBITION AT KARLSPLATZ IS FREE WITHOUT A TICKET. CHECK ADMISSION FOR TEMPORARY EXHIBITIONS AND OTHER LOCATIONS.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK:
WWW.WIENMUSEUM.AT BESUCHERINFORMATION

---

9. BEWEGT IM PARK

FREE OUTDOOR EXERCISE COURSES RUN SEASONALLY FROM JUNE TO SEPTEMBER. CHECK VIENNA LOCATIONS IN THE NEXT SEASON; THIS IS NOT A CURRENT WINTER PROGRAMME.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.BMWKMS.GV.AT THEMEN SPORT BREITENSPORT BREITEN-GESUNDHEITSSPORT BEWEGUNGSANGEBOTE BEWEGT-IM-PARK.HTML

---

10. PUBLIC DRINKING FOUNTAINS

OFFICIAL MAP AND INFORMATION FOR VIENNA DRINKING FOUNTAINS. MANY FOUNTAINS ARE SHUT DOWN FOR WINTER; CHECK SEASONAL AVAILABILITY.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT UMWELT TRINKBRUNNEN

---

11. VIENNA CITY MAP

LOCATE PUBLIC FACILITIES, TRANSPORT CONNECTIONS AND OTHER USEFUL CITY SERVICES THROUGH SELECTABLE MAP LAYERS.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT STADTPLAN

12. VIENNA LOST PROPERTY SERVICE

SEARCH GUIDANCE FOR LOST BELONGINGS, INCLUDING ITEMS FOUND ON PUBLIC TRANSPORT. USE THE OFFICIAL PAGE FOR THE RIGHT CONTACT ROUTE.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT VERWALTUNG VERLORENE-GEGENSTAENDE-FUNDAMT

---

13. ONLINE FUNDAMT

SEARCH PARTICIPATING LOST-PROPERTY OFFICES AND SUBMIT A LOSS REPORT ONLINE. VIENNA'S CITY GUIDANCE CONFIRMS THAT AN ONLINE LOSS REPORT IS FREE.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: FUNDAMT.GV.AT

---

14. STADTSERVICE WIEN

FIND THE RESPONSIBLE CITY DEPARTMENT AND SERVICE CONTACT WHEN YOU ARE UNSURE WHERE TO START.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT KONTAKT

---

15. ENERGY ADVICE DIRECTORY

CITY DIRECTORY OF ENERGY ADVICE CONTACTS, INCLUDING PRACTICAL ENERGY-SAVING AND HOUSEHOLD ADVICE. CHECK CONDITIONS WITH THE CHOSEN SERVICE.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT UMWELT ENERGIE-BERATUNGSSTELLEN

---

16. MA48 - WASTE ADVICE

ADVICE ON WASTE SEPARATION, DISPOSAL AND WASTE REDUCTION. MISTTELEFON: 01 546 48.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK:
WWW.WIEN.GV.AT UMWELT ABFALLBERATUNG

---

17. WIENER REPARATURBON

REPAIR SUBSIDY INFORMATION FOR PARTICIPATING BUSINESSES. CHECK THE CURRENT CAMPAIGN PERIOD AND ELIGIBLE REPAIR BEFORE ARRANGING WORK.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK:
WWW.WIEN.GV.AT UMWELT WIENER-REPARATURBON

---

18. GEBIETSBETREUUNG STADTERNEUERUNG

FREE LOCAL ADVICE ABOUT HOUSING, NEIGHBOURHOODS AND SHARED CITY LIFE. USE THE DISTRICT OFFICE FINDER TO REACH YOUR LOCAL TEAM.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.GBSTERN.AT

---

19. FREIWILLIG FUER WIEN

CITY INFORMATION AND LINKS TO VOLUNTEERING OPPORTUNITIES. ROLES ARE VOLUNTARY; CHECK TIME COMMITMENTS AND ACCESS REQUIREMENTS.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT ZUSAMMENLEBEN EHR ENAMTLICHE-ARBEIT

---

20. WHERE2HELP WIEN

PLATFORM MATCHING VOLUNTEERS AND ORGANISATIONS, INCLUDING ONE-OFF OPPORTUNITIES TO HELP IN VIENNA.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WHERE2HELP.WIEN

2.1. CARITAS VOLUNTEER SEARCH

SEARCH REGULAR VOLUNTEERING OPPORTUNITIES BY AREA AND ACTIVITY. SELECT VIENNA DISTRICTS TO KEEP RESULTS LOCAL.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: FREIWILLIGE.CARITAS-WIEN.AT TAETIGKEITEN-SUCHE PAGE

2.2. PENSIONISTENKLUBS

LOCAL ACTIVITIES AND SOCIAL CONTACT FOR OLDER VIENNA RESIDENTS. CHECK THE CHOSEN CLUB'S PROGRAMME, REGISTRATION AND ANY ACTIVITY CHARGES.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: KWP.AT PENSIONISTENKLUBS

2.3. CITY GUIDE FOR OLDER PEOPLE

OFFICIAL OVERVIEW OF LEISURE, HOUSING, CARE, ADVICE AND OTHER SERVICES FOR OLDER RESIDENTS. ELIGIBILITY AND COSTS VARY BY OFFER.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT ZUSAMMENLEBEN SENIORINNEN

2.4. COOLE ZONEN

SEASONAL INDOOR PLACES TO COOL DOWN DURING HOT WEATHER. CHECK CURRENT LOCATIONS AND OPENING PERIODS; THIS IS A SUMMER RESOURCE.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WIENEUPLUS.WIEN.GV.AT COOLE-ZONEN

25. STADTWIEN PUBLIC WLAN

FREE CITY WI-FI AT SELECTED PUBLIC LOCATIONS. CHECK THE OFFICIAL USAGE TERMS AND CITY MAP FOR HOTSPOTS.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: DIGITALES.WIEN.GV.AT E-GOVERNMENT W IEN-AT-PUBLIC-WLAN-NUTZUNGSBEDINGUNGEN

---

26. MUSEUMSQUARTIER VISITOR INFORMATION

VISITOR INFORMATION, ACCESSIBILITY AND FACILITIES, INCLUDING FREE WI-FI. MUSEUM AND EVENT ADMISSION VARIES; CHECK THE INDIVIDUAL PROGRAMME.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.MQW.AT DE BESUCH

---

27. SUCHTHILFE WIEN - JEDMAYER

SPECIALIST ADVICE, SUPPORT AND HOUSING-RELATED INFORMATION FOR PEOPLE AFFECTED BY DRUG USE. ASK THE SERVICE ABOUT THE APPROPRIATE SUPPORT AND ELIGIBILITY.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.SUCHTHILFE.WIEN 1 JEDMAYER BER ATUNG-UND-BETREUUNG

---

28. MA11 - FAMILY AND CHILD SUPPORT

GUIDANCE FOR FAMILY QUESTIONS, CONFLICTS AND SERVICES. SPECIALISED FAMILY CONSULTATIONS ARE FREE AND CONFIDENTIAL. PHONE: 01 4000 8011; SERVICE@MA11.WIEN.GV.AT.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT ZUSAMMENLEBEN SER VICESTELLE-KINDER-JUGENDHILFE

29. STARTWIEN COLLEGE - LEARNING SUPPORT

GERMAN LEARNING SUPPORT FOR RECENTLY ARRIVED PUPILS, INCLUDING LEARNING-HELP AND SUMMER-COURSE INFORMATION. CHECK CURRENT AGE, SCHOOL AND REGISTRATION CONDITIONS.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.BILDUNG-WIEN.GV.AT SERVICE AKTUELLS-INFOMAILING INITIATIVEN---PROJEKTE- STARTWIEN-COLLEGE-LERNHILFE---SOMMERCOLLEGE.HTML

---

30. WIEN ERLEBEN - CULTURE AND LEISURE

CITY LEISURE GUIDE AND EVENT-CALENDAR ACCESS. FILTER FOR INTERESTS AND CHECK ADMISSION, BOOKING AND ACCESSIBILITY FOR EACH EVENT.

CONTACT AND BOOKING DETAILS: USE THE OFFICIAL PAGE.

OFFICIAL LINK: WWW.WIEN.GV.AT FREIZEIT

USING THE DIRECTORY

CHECK ELIGIBILITY, COSTS AND APPOINTMENTS WITH THE SERVICE. A REQUEST FOR ADVICE DOES NOT PAUSE A LEGAL DEADLINE. KEEP OFFICIAL LETTERS AND THE ENVELOPE.

EXISTING LISTINGS ARE CARRIED FORWARD FROM THE PREVIOUS EDITION. QUEER AND MIGRANT-SUPPORT ENTRIES, NEW LINKS AND LEGAL ADDITIONS WERE CHECKED AGAINST OFFICIAL PAGES ON 30 OCTOBER 2026. EACH OFFICIAL LINK ALSO SERVES AS THE SOURCE FOR ITS ENTRY.

COMPILED BY TARA ANN-MARIE ALLEN, B.A. CYON FLEX.

GRIEF AND BEREAVEMENT SUPPORT

ADDED AND CHECKED: 31 OCTOBER 2026

CARITAS WIEN - KONTAKTSTELLE TRAUER

FREE INDIVIDUAL BEREAVEMENT SUPPORT, GUIDED GROUPS, GRIEF CAFES AND CREATIVE ACTIVITIES. AN INITIAL APPOINTMENT IS REQUIRED BEFORE JOINING A GROUP.

ADDRESS: STEPHANSPLATZ 6 1, 1010 WIEN

PHONE: 01 515 52 3099

EMAIL: KONTAKTSTELLETRAUER@CARITAS-WIEN.AT

OFFICIAL LINK: WWW.CARITAS-WIEN.AT

CARITAS HOSPIZTEAMS WIEN

FREE HOSPICE ACCOMPANIMENT FOR SERIOUSLY ILL PEOPLE AND THEIR LOVED ONES, INCLUDING SUPPORT WITH GRIEF. CONTACT THE TEAM ABOUT PERSONAL OR TELEPHONE BEREAVEMENT SUPPORT.

PHONE: 01 865 28 60

EMAIL: HOSPIZ-WIEN@CARITAS-WIEN.AT

OFFICIAL LINK: WWW.CARITAS-WIEN.AT

CS CARITAS SOCIALIS - CS HOSPIZ RENNWEG

FREE BEREAVEMENT SUPPORT, INCLUDING INDIVIDUAL CONVERSATIONS AND GUIDED GROUPS. CONTACT THE TEAM TO ARRANGE SUPPORT AND CHECK REGISTRATION.

ADDRESS: OBERZELLERGASSE 1, 1030 WIEN

PHONE: 0660 9490783

EMAIL: BEGLEITUNGINDERTRAUER@CS.AT

OFFICIAL LINK: WWW.CS.AT

TELEFONSEELSORGE OESTERREICH

FREE, CONFIDENTIAL TELEPHONE COUNSELLING, AVAILABLE AROUND THE CLOCK. SUPPORT FOR DIFFICULT EVERYDAY LIFE, LONELINESS OR WHEN YOU NEED SOMEONE TO TALK TO.

PHONE: 142

OFFICIAL LINK: WWW.TELEFONSEELSORGE.AT

GESPRAECHSOASE CANISIUS

FREE, CONFIDENTIAL LISTENING AND EMOTIONAL SUPPORT DURING DIFFICULT LIFE CHANGES, CRISES AND CONFLICTS.

WALK-IN: TUESDAYS 14:00-18:00, EXCLUDING SCHOOL HOLIDAYS. NO ADVANCE BOOKING FOR IN-PERSON CONVERSATIONS.

ADDRESS: ZENTRUM 9, PULVERTURMGASSE 11, 1090 WIEN

PHONE: 0660 54 44 042; TELEPHONE COUNSELLING BY PRIOR APPOINTMENT, ARRANGED BY PHONE OR SMS.

EMAIL: GESPRAECHSOASE@GMX.AT

OFFICIAL LINK: WWW.PFARRE-CANISIUS.AT

BAT - BUNDESARBEITSGEMEINSCHAFT TRAUERBEGLEITUNG

OFFICIAL DIRECTORY OF BEREAVEMENT-SUPPORT SERVICES ACROSS ALL NINE AUSTRIAN PROVINCES. SELECT YOUR REGION TO FIND LOCAL CONTACTS.

THIS IS A DIRECTORY, NOT A COUNSELLING PROVIDER. COSTS AND BOOKING CONDITIONS VARY; ASK THE LISTED SERVICE DIRECTLY.

OFFICIAL LINK: WWW.TRAUERBEGLEITEN.AT

ADDICTION SUPPORT AND TREATMENT

DRUGS, ALCOHOL AND REHABILITATION ROUTES

ADDED AND CHECKED: 31 OCTOBER 2026

CHECKIT! - DRUG COUNSELLING

FREE, ANONYMOUS, CONFIDENTIAL DRUG COUNSELLING FOR PEOPLE WHO USE DRUGS AND CONCERNED FRIENDS OR FAMILY.

PHONE: 01 4000 53655

EMAIL: CHECKIT@SUCHTHILFE.AT

OFFICIAL LINK: CHECKIT.WIEN

DIALOG - INDIVIDUELLE SUCHTHILFE

ADDICTION COUNSELLING AND TREATMENT FOR VIENNA-REGISTERED RESIDENTS. FREE THROUGH SDW FUNDING; THE TEAM HELPS WITH THE FUNDING APPLICATION.

BRING PHOTO ID, MELDEZETTEL AND E-CARD TO THE FIRST APPOINTMENT.

FREE, POTENTIALLY ANONYMOUS SUPPORT FOR CONCERNED RELATIVES AND FRIENDS. BOOK AN APPOINTMENT.

OFFICIAL LINK: WWW.DIALOG-ON.AT

AMBULATORIUM SUCHTHILFE WIEN

FREE MEDICAL ADDICTION CARE, SPECIALISING IN OPIOID DEPENDENCE. OPEN 365 DAYS; CHECK INTAKE TIMES.

LONG-TERM CARE REQUIRES YOUR CENTRE OF LIFE IN VIENNA AND PHOTO ID. ASK ABOUT ACCESS WITHOUT INSURANCE.

ADDRESS: GUMPENDORFER GUERTEL 8, 1060 WIEN

PHONE: 01 4000 53760

EMAIL: AMBULATORIUM@SUCHTHILFE.AT

OFFICIAL LINK: WWW.SUCHTHILFE.WIEN

SDW - ASSESSMENT AND TREATMENT FUNDING

SUCHT- UND DROGENKOORDINATION WIEN: ASSESSMENT, TREATMENT PLANNING AND FUNDING APPROVAL FOR OUTPATIENT OR RESIDENTIAL TREATMENT FOR DRUGS, ALCOHOL AND GAMBLING.

FUNDING AND PLACEMENT REQUIRE INDIVIDUAL ASSESSMENT AND APPROVAL.

ADDRESS: MODECENTERSTRASSE 14, BLOCK A, 3RD FLOOR, 1030 WIEN

PHONE: 01 4000 87366

EMAIL: ASDW-OFFICE@SD-WIEN.AT

OFFICIAL LINK: SDW.WIEN

JEDMAYER AND CHANGE - TREATMENT REFERRALS

ADVICE AND REFERRALS FOR WITHDRAWAL, SUBSTITUTION AND THERAPY. ALSO SUPPORT WITH HOUSING, INCOME AND INSURANCE.

JEDMAYER: GUMPENDORFER GUERTEL 8, 1060 WIEN. PHONE: 01 4000 53800. EMAIL: JEDMAYER@SUCHTHILFE.AT

CHANGE: NUSSDORFER STRASSE 41, 1090 WIEN. PHONE: 01 586 66 06. EMAIL: CHANGE@SUCHTHILFE.AT

CHECK CURRENT OPENING TIMES AND INTAKE ARRANGEMENTS DIRECTLY.

OFFICIAL LINK: WWW.SUCHTHILFE.WIEN

BREAKUPS, SEPARATION AND COUNSELLING

INDIVIDUAL SUPPORT AND PRACTICAL ADVICE

ADDED AND CHECKED: 31 OCTOBER 2026

IEF - INDIVIDUAL RELATIONSHIP COUNSELLING

FREE COUNSELLING FOR INDIVIDUALS AND COUPLES ABOUT RELATIONSHIPS, PERSONAL DIFFICULTIES AND OTHER LIFE QUESTIONS. YOU CAN ASK FOR SUPPORT ON YOUR OWN AFTER A BREAKUP. ANONYMITY IS AVAILABLE ON REQUEST.

VOLUNTARY CONTRIBUTIONS ARE WELCOME. COMPULSORY PARENT COUNSELLING FOR DIVORCE IS A SEPARATE, PAID SERVICE.

PHONE: 01 34 84 777

EMAIL: BERATUNG@IEF.AT

OFFICIAL LINK: WWW.IEF.AT

CITY OF VIENNA - PAAR- UND FAMILIENBERATUNG

FREE, CONFIDENTIAL PSYCHOSOCIAL AND LEGAL ADVICE FOR RELATIONSHIP AND FAMILY CRISES AND OTHER LIFE DIFFICULTIES. ALSO COVERS FAMILY LAW, SEPARATION AND DIVORCE QUESTIONS.

CALL MA11 TO BOOK AND ASK WHICH VIENNA LOCATION AND SERVICE FIT YOUR SITUATION.

BOOKING: 01 4000 8011

BOOKING LINE: MONDAY-FRIDAY, 08:00-15:30

OFFICIAL LINK: WWW.WIEN.GV.AT

STADT WIEN FRAUENZENTRUM

FREE, CONFIDENTIAL INITIAL ADVICE FOR WOMEN LIVING IN VIENNA. PSYCHOLOGICAL SUPPORT FOR DIFFICULT LIFE SITUATIONS, PLUS LEGAL ADVICE ON SEPARATION, DIVORCE, CUSTODY AND MAINTENANCE.

GERMAN AND ENGLISH ARE AVAILABLE. ANONYMITY ON REQUEST. BOOK DETAILED PERSONAL AND LEGAL CONSULTATIONS BY PHONE; EMAIL DOES NOT BOOK APPOINTMENTS.

PHONE: 01 408 70 66

EMAIL: FRAUENZENTRUM@WIEN.AT

ADDRESS: RATHAUSSTRASSE 2, 1010 WIEN

OFFICIAL LINK: WWW.WIEN.GV.AT

FAMILIENBERATUNG - OFFICIAL SERVICE FINDER

FIND PUBLICLY FUNDED COUNSELLING CENTRES IN VIENNA AND ACROSS AUSTRIA. SEARCH FOR RELATIONSHIP, SEPARATION AND DIVORCE SUPPORT.

COUNSELLING IS FREE AND CONFIDENTIAL; YOU HAVE THE RIGHT TO REMAIN ANONYMOUS. VOLUNTARY CONTRIBUTIONS ARE WELCOME. BOOK WITH THE CHOSEN CENTRE AND ASK ABOUT INDIVIDUAL SUPPORT AFTER A BREAKUP.

USE THE DIRECTORY FOR THE CHOSEN CENTRE'S PHONE NUMBER, LANGUAGES AND APPOINTMENT DETAILS.

OFFICIAL LINK: WWW.FAMILIENBERATUNG.GV.AT

ARTS, CULTURE AND PLACES TO SPEND TIME

QUIET VISITS, EVENTS AND PARTICIPATION

ADDED AND CHECKED: 31 OCTOBER 2026

BRUNNENPASSAGE - CREATIVE PARTICIPATION

TAKE PART IN ARTS AND CULTURAL ACTIVITIES AND MEET PEOPLE THROUGH CREATIVE PROJECTS. ALL EVENTS ARE FREE. CHECK THE CURRENT PROGRAMME FOR TIMES, AGE GROUPS AND ANY BOOKING REQUIREMENTS.

OFFICIAL LINK: WWW.BRUNNENPASSAGE.AT

KUNSTHALLE EXNERGASSE AT WUK

CONTEMPORARY ART EXHIBITIONS AND EVENTS WITH FREE ADMISSION. VISIT ON YOUR OWN OR WITH SOMEONE. OPENING TIMES DEPEND ON THE CURRENT EXHIBITION.

DURING EXHIBITIONS: TUESDAY-FRIDAY 13:00-18:00; SATURDAY 11:00-14:00. STEP-FREE ACCESS VIA THE COURTYARD LIFT (B0).

OFFICIAL LINK: WWW.WUK.AT

ALTE SCHMIEDE - LITERATURE AND MUSIC

READINGS, CONVERSATIONS AND MUSIC EVENTS: AN OPTION FOR SITTING AND LISTENING WITHOUT HAVING TO TAKE PART. ALL EVENTS HAVE FREE ADMISSION.

DOORS OPEN 30 MINUTES BEFORE THE EVENT, WITH FREE CHOICE OF SEATING. SELECTED EVENTS ARE LIVE-STREAMED. CHECK THE CALENDAR AND EVENT LANGUAGE.

OFFICIAL LINK: ALTE-SCHMIEDE.AT

MUSA - CONTEMPORARY VIENNESE ART

FREE ENTRY WITHOUT A TICKET TO THIS WIEN MUSEUM EXHIBITION VENUE FOR VIENNESE CONTEMPORARY ART. THIS IS A SEPARATE LOCATION FROM THE KARLSPLATZ MUSEUM ALREADY LISTED.

ADDRESS: FELDERSTRASSE 6-8, 1010 WIEN

REGULAR HOURS: TUESDAY-SUNDAY 10:00-18:00. CHECK HOLIDAY CLOSURES BEFORE TRAVELLING.

OFFICIAL LINK: WWW.WIENMUSEUM.AT

KUNSTHALLE WIEN - FREE MONTHLY SUNDAY

CONTEMPORARY ART AT MUSEUMSQUARTIER AND KARLSPLATZ. FREE ENTRY TO ALL EXHIBITIONS ON THE LAST SUNDAY OF EACH MONTH. OTHER DAYS NORMALLY HAVE ADMISSION CHARGES.

LOCATIONS: MUSEUMSPLATZ 1, 1070 WIEN; TREITLSTRASSE 2, 1040 WIEN. CHECK CURRENT HOURS AND EXHIBITIONS.

OFFICIAL LINK: KUNSTHALLEWIEN.AT

WIENBIBLIOTHEK IM RATHAUS

A REFERENCE LIBRARY FOR READING AND EXPLORING VIENNA'S CULTURAL HISTORY. FREE TO USE; A FREE READER'S CARD IS REQUIRED. APPLY THROUGH THE OFFICIAL WEBSITE.

THIS IS SEPARATE FROM THE CITY LENDING LIBRARIES ALREADY LISTED. CHECK OPENING TIMES AND ACCESS ARRANGEMENTS BEFORE VISITING.

OFFICIAL LINK: WWW.WIENBIBLIOTHEK.AT

CHILDREN, BABIES AND FAMILY SUPPORT

CITY OF VIENNA VERIFIED 31 OCTOBER 2026

FREE BABY WELCOME BACKPACK - WICKELRUCKSACK

THE CITY OF VIENNA GIVES EXPECTANT AND NEW PARENTS A FREE BABY BACKPACK. IT INCLUDES ITEMS SUCH AS A BABY BLANKET, LUNCH BOX, SAMPLES AND INFORMATION MATERIAL.

REQUIREMENT: PRESENT THE ELTERN-KIND-PASS (PARENT-CHILD HEALTH PASS). COLLECTION AT MA 11 FAMILY CENTRES; SOME MATERNITY HOSPITALS ALSO OFFER IT.

OFFICIAL LINK:
WWW.WIEN.GV.AT ZUSAMMENLEBEN GRATIS-WICKELRUCKSACK

FAMILY CENTRE FOR DISTRICTS 2 AND 20

FAMILIENZENTRUM DRESDNER STRASSE - MA 11

ADDRESS: DRESDNER STRASSE 43, GROUND FLOOR, 1200 WIEN
PHONE: 01 4000 20894
EMAIL: 20-FAZ@MA11.WIEN.GV.AT
BACKPACK COLLECTION: MONDAY, TUESDAY, FRIDAY 09:00-13:00; THURSDAY 09:00-15:30. NO APPOINTMENT NEEDED FOR BACKPACK COLLECTION.

FAMILY COUNSELLING, PARENT-BABY GROUPS AND PSYCHOLOGICAL ADVICE ARE ALSO OFFERED. SOME SERVICES REQUIRE AN APPOINTMENT.

OFFICIAL LINK: WWW.WIEN.GV.AT ZUSAMMENLEBEN FAMILIENZENTRUM1200

CHECK YOUR LOCAL MA 11 FAMILY CENTRE FOR OTHER DISTRICTS. HOURS AND ELIGIBILITY MAY CHANGE.

CHILDREN AND FAMILY ACTIVITIES

FREE AND LOW-COST SERVICES 31 OCTOBER 2026

WIENXTRA KINDERAKTIV

FREE AND REDUCED-PRICE ACTIVITIES FOR CHILDREN AND FAMILIES IN VIENNA. EVENTS INCLUDE CULTURE, ARTS, MOVEMENT AND LEARNING. CHECK AGES, BOOKING AND ACCESSIBILITY FOR EACH EVENT.

USE THE FREE FILTER IN THE WIENXTRA EVENT CALENDAR OR KINDERAKTIV APP.

OFFICIAL LINK:
WWW.WIENXTRA.AT INFORMATIONEN THEMEN-HIGHLIGHTS INFO GRATIS-AKTIVITAETEN

FREE INFORMATION FOR EXPECTANT PARENTS

THE CITY OF VIENNA OFFERS FREE GUT ZU WISSEN INFORMATION EVENTS ABOUT PREGNANCY, BIRTH, EARLY PARENTING, WELLBEING AND WHERE TO GET HELP. NO REGISTRATION REQUIRED FOR THE LISTED OPEN EVENTS.

CHECK THE CITY WEBSITE FOR CURRENT LOCATIONS AND DATES.

OFFICIAL LINK:
WWW.WIEN.GV.AT ZUSAMMENLEBEN BERATUNG-ELTERN-BABY

FINANCIAL SUPPORT FOR FAMILIES

CITY OF VIENNA SOCIAL SUPPORT AND MINDESTSICHERUNG MAY BE AVAILABLE TO ELIGIBLE LOW-INCOME FAMILIES. RESIDENCY, HOUSEHOLD AND OTHER LEGAL CONDITIONS APPLY. THIS IS NOT AN AUTOMATIC CHILDREN'S PAYMENT.

CITY SERVICE PHONE: 01 4000 8040
OFFICIAL LINK: WWW.WIEN.GV.AT AMTSWEGE MINDESTSICHERUNG-ANTRAG

PUBLIC INFORMATION COMPILED BY TARA ANN-MARIE ALLEN, B.A. CYON FLEX. CONFIRM DETAILS DIRECTLY WITH EACH SERVICE.